

# SIRIUS

## *THREE-PHASE VOLTAGE STABILISERS*

USER MANUAL  
MAT206 October 2025

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**CONFORMITY DECLARATION**

The Manufacturer,



**ORTEA SpA**

Via dei Chiosi, 21 20873 Cavenago Brianza (MB) – ITALY

Tel.: ++39 02 95917800 Fax: ++39 02 95917801

www.orteanext.com - ortea@ortea.com

under its own responsibility

**DECLARES**

that the products:

**3-PHASE VOLTAGE STABILISER**

identified with the name:

**SIRIUS ADVANCE (code SZxxxxxxxxxxxx)**

provided that they are installed, maintained and used for the purpose for which they have been designed and built according to good professional practice and in conformity with the Manufacturer's instructions,

**COMPLY**

with the requirements contained in the **CE** European Directives:

- **2014/30/EU (EMC Directive)**
- **2014/35/EU (Low Voltage Directive)**
- **2011/65/EU (RoHS recast)**

as complying with the relevant parts of the Harmonised Standards:

- **EN 61439-1 (Low-voltage switchgear and controlgear assemblies. Part 1: General Rules)**
- **EN 61439-2 (Low-voltage switchgear and controlgear assemblies. Part 2: Power switchgear and controlgear assemblies)**
- **EN 61921 (Power capacitors. Low-voltage power factor correction banks)**

The Manufacturer also

**DECLARES**

that the units are built with suitable quality components and that the manufacturing process is constantly verified in accordance with the Quality Control Plans which the Company applies in compliance with the **ISO9001:2015** Standard.

The Company's commitment towards environmental issues and safety at work matters is guaranteed by the certification of the Management System according to the **ISO14001:2015** and **ISO45001:2018** Standards.

The General Sales Conditions, which include the warranty terms, can be downloaded either via the QR code or from the website [www.orteanext.com](http://www.orteanext.com)



## 1 INTRODUCTION

This Manual contains the information necessary to ensure correct operation of the unit, efficient maintenance program, avoidance of incorrect use and safety for the personnel involved with the unit performance. The voltage stabilisers described in this manual must be used exclusively for the purpose for which they have been designed and manufactured. Installation must be done according to the instructions provided with this handbook. Any other use has to be considered as inappropriate and therefore dangerous. The Manufacturer shall not be held liable for any damage to people and belongings due to incorrect use or installation. In case of doubt and for any other necessity, please contact the nearest authorised Service Centre. This Manual is as an integral part to the unit and the instructions therein must be carefully followed. File this manual and all the attached documentation for further consultation in a place available and known to the user and the maintenance personnel and keep it for the entire life of the unit.

### 1.1 Information property

This Manual (including any attached document) is covered by copyright and the Manufacturer maintains all the reserved rights. It is compulsory to inform the Manufacturer's Head Office and ask for authorisation before proceeding with any release or reproduction. The Manufacturer shall not be held liable or responsible in any way for unauthorised copies, alterations or additions to the text or to the illustrated parts of this document. Any modification involving company logo, certification symbols, names and official data is strictly forbidden. **In order to obtain better performance, the product described in this handbook can be altered at any date and without prior notice.**

### 1.2 Definitions

 **WARNING** Message relevant to potentially hazardous situations which might induce minor injuries if ignored or neglected. The same signal can be used to highlight hazards which might cause damage to the unit or to point out important information.

 **DANGER** Message relevant to possible or probable hazardous situations which might induce serious or even fatal harm if ignored or neglected.

**Note** Additional information to better understand the unit operation.

### 1.3 Reference Normative

The units described in this Manual are designed and built in compliance with:

- 2014/35/EU (Low Voltage European Directive)
- 2014/30/EU (Electromagnetic Compatibility European Directive)
- applicable parts of the EN61439-1/-2 (Low-voltage switchgear and controlgear assemblies) Harmonised Standard

 **WARNING** Information and instructions provided by this Manual add to and neither replace nor amend any Standards, Regulations, Decrees, Directives or Laws concerning environmental and safety at work awareness enforced both internationally and in the Country of installation.

## 2 ENVIRONMENTAL NOTE

**Note** Units weighing more than 2000kg do not enter the scope of the 2012/19/EU WEEE Directive (Waste of Electric and Electronic Equipment) as they can be identified as large fixed industrial equipment. Nevertheless, although they do not bear the relevant symbol on their nameplates, it is recommendable to follow the Directive's guidelines concerning a responsible disposal at the end of their working life.



With reference to the 2012/19/EU WEEE Directive (Waste of electric and electronic equipment), please be aware that the products described in this manual have been produced after August 13th 2015. When applicable, the WEEE symbol (beside) on the product label and / or accompanying documents means that used electrical and electronic equipment must not be mixed with general household or municipal waste. At the end of their useful life, these products must be disposed of via suitable channels. Please refer to the current legislation in force in the Country of installation. Professional users in the European Union must contact their dealer or supplier for further information. The symbol is only valid in the European Union (EU). For disposal in countries outside of the European Union please contact the local authorities or dealer and ask for the correct method of disposal. Disposing of this product correctly will help saving valuable resources and preventing any potential negative effects on human health and the environment, which could otherwise arise from inappropriate waste handling. In this respect, the following tables list the type of materials found in the equipment described in this manual.

### Packaging

| Type                    | Material     | EWC code | Code ex 97/129/EC |
|-------------------------|--------------|----------|-------------------|
| Pallet, crate, cage     | Wood         | 15 01 03 | FOR 50            |
| Box                     | Cardboard    | 15 01 01 | PAP 20            |
| Plastic protective film | Polyethylene | 15 01 02 | LDPE 4            |
| Bubble wrap             | Polyethylene | 15 01 02 | LDPE 4            |
| Plastic strap           | Polyethylene | 15 01 02 | PET 1             |
| Polystyrene             | Polystyrene  | 15 01 02 | PS 6              |

### Unit

| Part/Component                                                | Material                           | EWC code |
|---------------------------------------------------------------|------------------------------------|----------|
| External panels, frame, supports, plates                      | Steel                              | 17 04 05 |
| Power & auxiliary transformers, voltage regulators, reactors  | Magnetic parts                     | 16 02 14 |
| Electronic PCBs                                               | Boards                             | 16 02 16 |
| Instruments, breakers, contactors, thermostats, relays, fuses | Non-dangerous removable components | 16 02 16 |
| Power factor correction capacitors                            | Capacitors                         | 16.02.13 |
| Wire ducts, fans, protective screens                          | Plastic                            | 15 01 02 |
| Busbars                                                       | Aluminium                          | 17 04 02 |
| Power & auxiliary cables                                      | Sleeved copper wires               | 17 04 11 |
| Documentation                                                 | Paper                              | 15 01 01 |

The product does not contain CFCs, HCFCs, asbestos, fuel, PCB, PCT, liquids or gaseous substances. At the end of the service, before disposing of the unit, remove the nameplate and make the appliance unusable by cutting the internal connections

### 3 HEALTH & SAFETY

#### 3.1 Notes for the operator

 **DANGER** *The voltage inside the equipment is dangerous. Access to the components for installation, setting, inspection and maintenance must be granted only to qualified personnel in charge of it and informed of the relevant risks. Before starting any operation, disconnect the unit from the mains.*

The following safety general instructions are based on experience and common sense but cannot describe or foresee all the possible situations. Basic safety procedures must be continuously applied and known by whoever operates on the unit. In order to ensure full knowledge of properties and characteristics of the unit, this Manual must be read and comprehended by those who supervise, maintain and run the unit.

- Check that the unit is always properly earthed.
- Warn anybody who might be in the vicinity before energizing the unit.
- Always operate in good lighting.
- Do not allow unauthorized personnel to operate on the unit for no reason whatsoever.
- Always use suitable safety means such as isolating tools and footboards, isolating gloves, etc.
- **never** operate the unit without the provided protections against accidental contact, unless specifically indicated in the maintenance instructions in this Manual. However, controls and maintenance routines that require the protections to be removed shall be under the User's full responsibility.
- Do not climb on top of the enclosure.
- Do not accumulate goods around or above the enclosure.

The unit is housed in an enclosure with screwed in panels. In normal working conditions, the unit must operate only when the enclosure is completely closed and cannot be accessed without opening the cubicle with specific means. The protection against direct contact is therefore inherently obtained. Any anomaly or alarm indication must be promptly signaled.

#### 3.2 Notes for maintenance

 **DANGER** *Before any maintenance or repairing routine, disconnect the unit by opening the upstream general breaker and lock it with a padlock, the keys of which must be kept by the maintenance supervisor until the end of the procedure.*

- Do not perform maintenance while the unit is working. Only setting or checking operations through the provided instrumentation are allowed.
- Whenever possible, do not use hands instead of suitable tools to work on the unit.
- Do not use bars, cables, plates or internal components as support or handhold.
- Check that mechanical and electrical connections are properly tightened at the end of the maintenance routine.
- Do not remove, alter or damage nameplates, warnings of any identification tags or labels.
- Before re-energising, always restore the protection that might have been removed for maintenance.

**In case of doubts on the operational features or on the necessary maintenance procedures, please contact the Manufacturer or an authorised Service Centre.**

Tampering on the unit relieves the Manufacturer from any responsibilities and makes the User solely responsible towards the competent bodies concerning accident prevention. The Manufacturer disclaims all responsibility for:

- failure to follow the specified instructions
- modification (even slight) performed on the unit resulting in altering its operational features
- failure to comply with the health and safety at work measures
- use of not original spare parts (unless specifically authorized by the Manufacturer)

During maintenance and repairing procedures, the enclosure is likely to be open. Consequently, some residual dangers persist, due to the impossibility of eliminating the sources as implicit in the working procedures.

| DANGER                      | INDICATIONS                                                                                                                                                                                                                                                                                                                                                                                          |
|-----------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Crushing                    | Handling the unit must be done exclusively by means of the tools described in the relevant chapter. Handling and lifting operations must be carried out by skilled and trained personnel only.                                                                                                                                                                                                       |
| Electrocution               | During normal working operation, the danger does not exist. Carry out maintenance routines only after having disconnected the unit. Should it be necessary to test an energized unit, segregate the area so that only skilled personnel can operate, still in compliance with all the health and safety requirements set forth by the Rules and Regulations enforced in the Country of installation. |
| Fire                        | Open the upstream interrupting device and use CO <sub>2</sub> fire extinguishers. Do not use water to extinguish fire.                                                                                                                                                                                                                                                                               |
| Human error                 | Installation, start-up, setting, inspection, maintenance and repairing operations must be carried out by skilled, qualified and authorized personnel only, informed of the relevant risks. Read this Manual carefully and thoroughly before operating on the unit. Altering its configuration or replacing one or more of its parts without the Manufacturer's authorization is strictly forbidden.  |
| Maintenance not carried out | Carry out the maintenance routine as prescribed in this Manual. The Manufacturer shall not be held liable in any way for damage to people and belongings caused by failure in performing maintenance on the unit.                                                                                                                                                                                    |
| Lack of communication       | While carrying out the maintenance routine, ensure that the unit cannot be energised without the maintainer's awareness. To this purpose, padlock the upstream interrupting device and affix warning signs.                                                                                                                                                                                          |

#### 3.3 Behaviour

The personnel dealing with the unit shall operate strictly in conformity with the requirements set forth by the health and safety at work Rules and Regulations enforced in the Country of installation. Provided that everything is carried out according to the instructions in this Manual, the unit is designed in order to work and be maintained without risks for people or the environment. The voltage stabiliser is an automatic equipment that does not require maneuvering or command drives. However, personnel dealing with it must be aware of its characteristics, functioning features, signals and alarm indications, maintenance routines and troubleshooting procedures. The full comprehension of this Manual is therefore critical.

 **DANGER** *Tampering and/or unauthorised replacement of one or more components, using accessories, tools or material not recommended and/or not approved by the Manufacturer might be dangerous and cause accidents. Said actions relieve the Manufacturer from any civil and/or penal responsibilities.*

##### 3.3.1 Correct behaviour

The User is protected against the risks related to the unit operation. The correct use allows for fully and safely exploiting its performance and can be obtained by:

- following the instructions provided by this use and maintenance Manual
- paying attention to the provided warnings and danger indications
- respecting the recommended maintenance frequency and keeping a record of the performed interventions
- disconnecting the unit in case of inspection, maintenance or repairing routines
- using suitable PPEs (Personal Protective Equipment) when dealing with the unit

- promptly informing the supervisor about operating anomalies (suspected malfunctioning, incorrect operation or failure; excessive noise; etc.) and, if necessary, putting the unit out of order.

### 3.3.2 Incorrect behaviour

Any use that contrasts with what stated above and any of the operations listed below can be defined as 'incorrect':

- arbitrary alteration of the working parameters. In case changes are required, please contact the Manufacturer or an authorized Service Centre
- use of improper or unsuitable energy sources
- unit operated by insufficiently trained personnel
- failure to comply with the maintenance instructions or incorrect maintenance
- use of unsuitable or unauthorized not original spare parts
- alteration of the safety devices and/or unit tampering
- performance of inspection, maintenance or repairing routines without disconnecting the unit

 **WARNING** *The Manufacturer shall not be held liable due to any damage to people and belongings arising from incorrect use as above defined. The microprocessor-based control system detects data and anomalies, generating several alarms displayed by means of the LEDs on the external control panel. The alarms are generally accompanied by an acoustic signal.*

 **WARNING** *Excluding or bypassing in any way the alarms is strictly forbidden. The Manufacturer disclaims all responsibility on the unit safety in case of failure to respect said ban.*

### 3.4 Personal Protective Equipment (PPE)

While dealing with the unit, the user must have and use suitable PPEs, in conformity with the safety requirements enforced in the Country of installation and with the relevant European Directives. The Manufacturer strongly recommends dressing suitably, avoiding clothes that might be caught up, wide sleeves, synthetic material, scarves and ties. Necklaces, bracelets, metallic wristwatches and similar object should also be avoided. In the table below, the recommended PPEs are listed:

|                                                                                     |                          | USER | MAINT. | DANGER                                                                            | CONSEQUENCE                                                |
|-------------------------------------------------------------------------------------|--------------------------|------|--------|-----------------------------------------------------------------------------------|------------------------------------------------------------|
|    | Safety shoes             | ✱    | ✱      | Bumping, tripping, slipping, crushing limbs                                       | Bruises, abrasions, cuts, sprains, dislocations, fractures |
|    | Safety gloves            | ✱    | ✱      | Contact with sharp surfaces or edges                                              | Bruises, abrasions, cuts                                   |
|    | Safety dielectric gloves |      | ✱      | Contact with live parts when testing an energized unit                            | Electrocution                                              |
|    | Helmet                   |      | ✱      | Bumps to the head in the presence of suspended loads or work inside the enclosure | Bruises, abrasions, cuts, concussion, fractures            |
|  | Visor/glasses            |      | ✱      | Contact with liquids and projectile                                               | Eye injury, eyesight loss or limitation                    |
|  | Anti-arc visor           |      | ✱      | Contact with projectile and radiation from electric arc                           | Eye injury, eyesight loss or limitation                    |
|  | Anti-dust mask           |      | ✱      | Particulate and/or dust inhalation                                                | Respiratory disorders                                      |

 **WARNING** *A visitor can approach a working unit ONLY if the latter is completely closed. Should the internal components be shown, regardless of the protection against accidental contact, the unit will have to be switched off. Otherwise, the visitor shall be maintained at a safety distance by means of physical barriers.*

## 4 HANDLING

### 4.1 Packaging

The units can be packaged either in cardboard boxes strapped to a pallet and wound in plastic film or in a wooden crate with seaworthy vacuum bag. Each unit is provided with a label indicating nominal data, consignee data and purchasing order details. The package bears the usual pictograms (☞ ; ☞ ; ☞ ) and, in case of wooden crate, the indication of the lifting points for chains or fork-lift trucks. With cardboard box packaging, anti-shock and anti-tilting indicators are also affixed.

### 4.2 Reception

At reception, check the integrity of the packaging and the absence of evident damage occurred during transport. If the unit does not require immediate installation, store it with its original packaging. Once the good condition of the delivery has been established, unpack the unit and check it. In the unlikely event of damage, notify the Manufacturer in writing immediately.

### 4.3 Storage

Should the unit be stored, ensure that it is kept sheltered from rain or snow, excessive humidity, adverse climatic conditions (atmospheric pollution, saline atmosphere, parasites, etc.) at a temperature between -5°C and 40°C.

### 4.4 Moving the unit



**WARNING** *The unit must be kept in vertical position, as indicated on the packaging. Laying it down into a horizontal position might seriously damage the internal components, alter the mechanical stability and compromise the functionality.*

Unloading and moving operations are under the User's responsibility. Take the utmost care in order to avoid damage to whoever might be around the unit, to the unit itself and to belongings or other equipment on the installation site.

Unloading and moving operations can be performed via cranes fitted with chains or lifting brackets or fork-lift trucks

The lifting devices must be suitable to the unit weight, in good conditions and regularly checked and maintained.

If required by the weight distribution inside the cabinet, the lifting points are highlighted by means of stickers (black arrow on yellow field).



**DANGER** *Handling operations must be carried out only by authorised, suitably trained personnel provided with the necessary Personal Protective Equipment (PPE). Always operate in conformity with the safety at work rules and regulations enforced in the Country of installation and with the instruction manuals of the tools used. The Manufacturer shall not be held liable for any damage that might occur to people or belongings due to failure in complying with what stated above during unloading and moving operations.*

## 5 DESCRIPTION

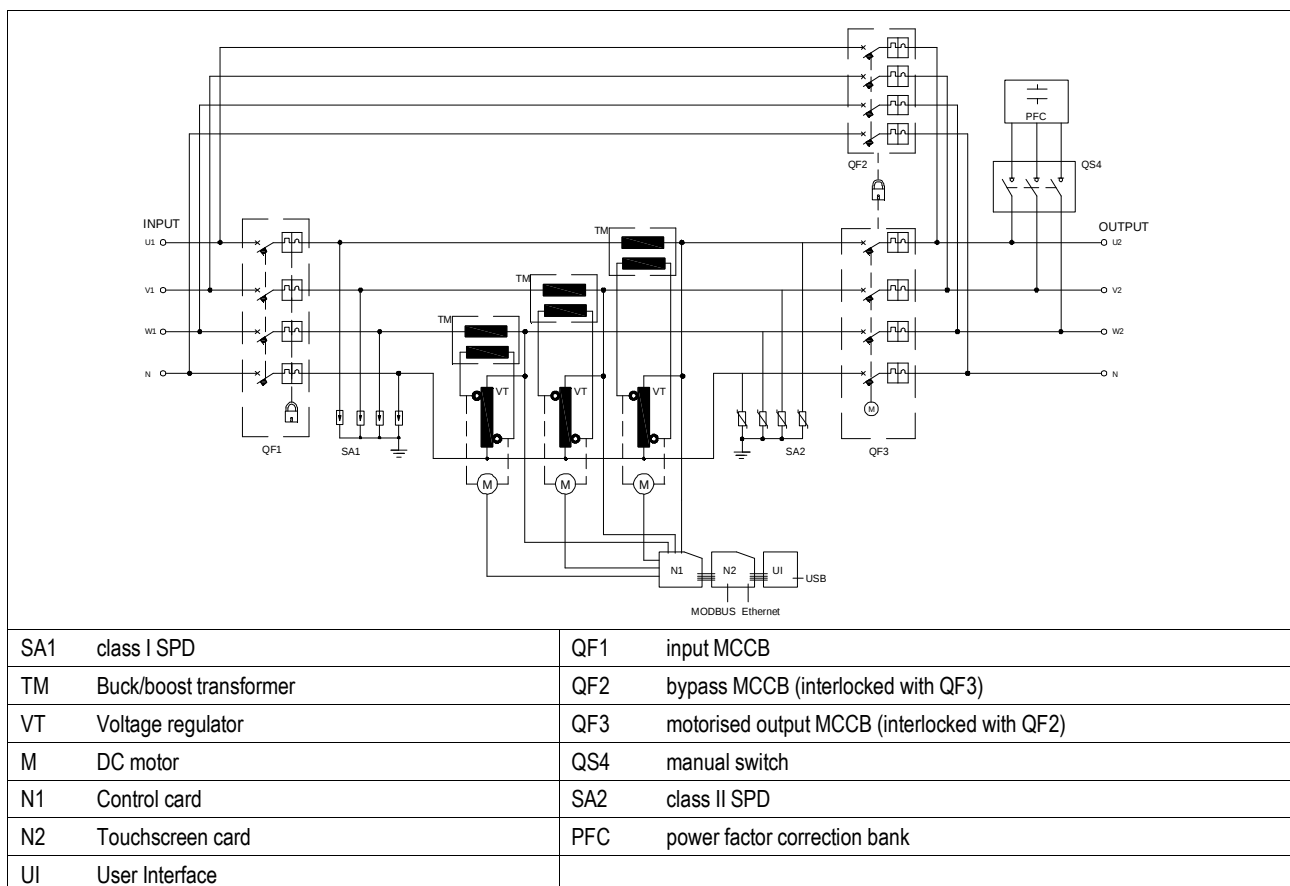
Please refer to the attached documentation for a complete list of the technical characteristics. The units, designed and built in compliance with the European Directives concerning CE marking (Low Voltage Directive and Electromagnetic Compatibility Directive), can be used in both A and B environments according to EN61439-1/2 and are supposed to be connected between mains and user. The main features are:

- use with asymmetrical input supply and single-phase loads or unbalanced three-phase loads;
- operation based on the 'rms voltage'. This type of control can supply the load a correctly stabilised voltage even with non-sinusoidal waves, frequently caused by the presence of (for example) converters, non-linear loads, transients, etc.
- **regulation performed independently on each single phase (referring to the neutral, which must be available and connected);**
- fully operational with load charge variable from 0 to 100% and 100% phase unbalance.
- up to 30% load current harmonic content admitted. With higher percentage, the nominal power must be de-rated.
- insensitivity to the load power factor
- absence of generation of noticeable harmonic distortions in the output voltage.

### 5.1 Main components and working principle

- 3-phase 'buck/boost' transformer
- motorised 3-phase autotransformer (or 3 1-phase ones) with continuously variable transformer ratio (voltage regulator)
- electronic control board running the system in terms of regulation, measurement and alarm management
- electronic interface managing touchscreen and remote communication.
- integrated power factor correction system
- full protection bypass line

A representation of the system is shown in the sketch below. The control circuit compares the output voltage value to the adjusted one. When the percentage variation is too high, the control drives the voltage regulator gearmotor. By doing so the regulator rollers change their position thus varying the voltage drawn and supplied to the buck/boost transformer primary winding. Being the secondary voltage of the buck/boost transformer in phase or in opposition to the supply, the voltage drawn from the regulator is added or subtracted to the mains voltage, thus compensating its variations.



The stabiliser keeps the output voltage stable at the set value (with  $\pm 0.5\%$  accuracy) as long as the input voltage variation remains within the nominal nameplate range.

Should the input voltage exceed said range (either in the positive or negative direction), the excess percentage is added to the nominal accuracy.

*Example.*

Suppose the nominal regulation range is  $\pm 20\%$ :

- If  $V_{in}$  varies within said range,  $V_{out}$  is stable to a  $\pm 0.5\%$  accuracy.
- If  $V_{in}$  varies within a wider range,  $V_{out}$  is stable to  $\pm 0.5\%$  accuracy until  $V_{in}$  reaches  $\pm 20\%$ . Beyond that, the output accuracy widens by the excess percentage (if  $V_{in} = \pm 24\%$ , the output accuracy becomes  $\pm 4.5\%$ ).

The power factor correction system with automatic step control automatically holds the power factor to an average value higher than the minimum contract value. Such automatic control is obtained via an accurate electronic reactive power controller, specially designed for this purpose. The unit consists of capacitor banks, fitted with modular capacitors automatically switched in or out by means of contactors (AC3type) or solid-state contactors (in relation to the capacitive reactive power required by the system). The capacitors are provided with regenerable metallized plastic dielectric,

The full protection bypass line is made of three automatic circuit breakers (input, output and bypass) to allow for safe maintenance routines but also to protect against overload and short-circuit. Output and bypass circuit breakers are interlocked in order to avoid the possibility of incorrect operation. The output breaker works also as over/undervoltage protection. When the output voltage is outside the admitted tolerance, the breaker disconnects the load thus avoiding a potentially dangerous situation in which the load is supplied incorrectly. Being the output breaker motorised, the re-connection of the load is performed automatically once the output voltage has come within the admitted range. This function can be disabled via a key selector on the external control panel.

## 5.2 Protections

| PROTECTION                                           | IN CASE OF                                                    | ACHIEVED THROUGH                                                                                      |
|------------------------------------------------------|---------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|
| Full protection                                      | Overload and short-circuit<br>Output voltage out of tolerance | Input, output and bypass automatic circuit breakers (MCCBs)                                           |
| Voltage reset to the minimum value                   | Black-out                                                     | Supercapacitor banks on the control card                                                              |
| Motor rotation stop                                  | Motor overloaded                                              | Control card                                                                                          |
| Motor rotation stop                                  | Motor short-circuit                                           | Control card                                                                                          |
| Overload on the voltage regulator                    | Excessive current through the regulator                       | Control card. While the protection is active, the alarm 'Stabilisation off' on the front panel is on. |
| 1 <sup>st</sup> set of roof fans activation          | T1 <sub>ambient</sub> > 35°C (example)                        | Thresholds set via PC or UI                                                                           |
| 2 <sup>nd</sup> set of roof fans activation (if any) | T2 <sub>ambient</sub> > 40°C (example)                        |                                                                                                       |
| 3 <sup>rd</sup> set of roof fans activation (if any) | T3 <sub>ambient</sub> > 45° C (example)                       |                                                                                                       |
| 4 <sup>th</sup> set of roof fans activation (if any) | T4 <sub>ambient</sub> > 50° C (example)                       |                                                                                                       |
| Auxiliary circuits                                   | Circuit overload                                              | Fuses                                                                                                 |
| Control card protection                              | Board overload                                                | Two 5x20 10A delayed fuses                                                                            |
| Fan relays on the control card                       | Board overload                                                | Four 5x20 10A delayed fuses                                                                           |
| Overvoltage                                          | Lightning                                                     | Input Class I SPDs                                                                                    |
| Overvoltage                                          | Transients & spikes                                           | Output Class II SPDs                                                                                  |

The intervention of any of the above-mentioned protections (except for fuses) is signalled by luminous and acoustic alarms. One or more lamps are installed inside the enclosure and switch on when the door supporting the control panel is open.

### 5.2.1 Regulator overcurrent protection

The protection is automatically controlled by the control card, which intervenes when the regulator rollers are overcharged by a high current by driving the regulator rollers to a safe position.

If the input voltage is lower than the target output voltage, the latter coincides with the input voltage. If the input voltage is higher than the target output voltage, the latter coincides with the target voltage. When the alarm condition stops, the unit goes back automatically to the regular working mode.

In case of control card failure, the regulator rollers are driven to the minimum output voltage position. The output voltage shall be decreased (in relation to the input voltage) of the maximum percentage allowed for by the nominal data.

## 5.3 Remote communication

### 5.3.1 Data acquisition

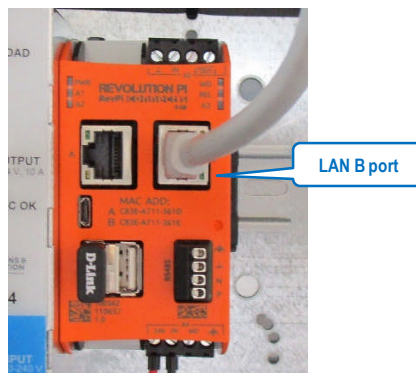
The remote communication is managed by the touchscreen board. To be able to collect the parameters readings, the unit must be connected to an Ethernet network via the dedicated port located at the rear of the interface. The pages displayed on the interface touchscreen can be reproduced remotely with a VNC software.

The communication can also be established via a MODBUS® TCP/IP protocol (see the relevant chapter) in order to manage the information available by means of an external PLC.

### 5.3.2 Data transmission onto XCloud platform

The stabiliser is arranged so that it can send information relevant to its operation and potential alarm conditions to the monitoring platform XCloud.

Data collection and transfer are managed by a Kunbus RevPi\_Connect S gateway which receives information concerning electrical data and alarms directly from the HMI via a LAN cable connected to the LAN B port.



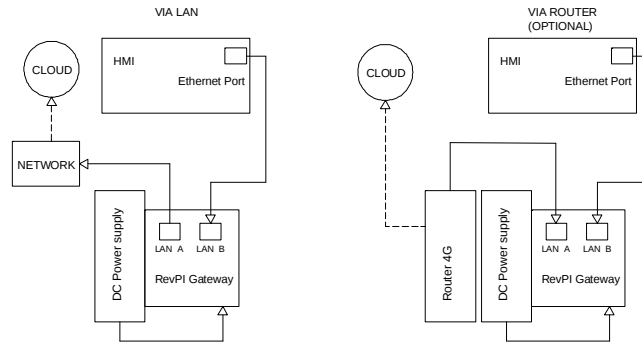
Data to be monitored is transferred (and updated) every 15 minutes through the HMI interface MODBUS TCP/IP protocol.

**⚠ WARNING Do not remove the LAN cable from the port LAN B on the gateway.**

Data transmission is obtained via one of the following possibilities:

- Physical connection of a LAN cable between the gateway (port LAN A) and the Client's network. The network parameters must be set according to the procedure explained here below.
- Connection of an **optional** 4G Router fitted with multi-provider SIM data card to the gateway (port LAN A). With this configuration, the use of the Client's network is not necessary and therefore no activity related to setting network parameters is required.

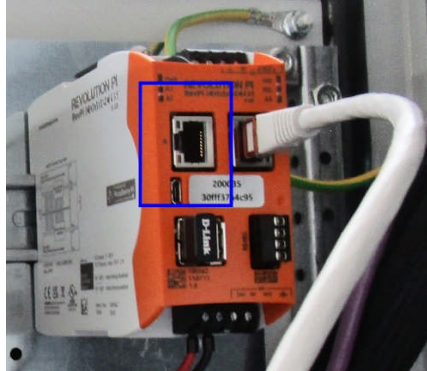
**⚠ WARNING When the gateway is connected to the router, data transmission is automatically started as soon as the stabiliser is energised.**



### 5.3.3 Gateway connection to the net via cable – ethernet

In the following, the steps indicating the operations to carry out to connect the gateway to the network and therefore start the data transfer to the cloud.

- a) Connect a network cable between the port LAN A on the gateway and the LAN port that the Client will make available.



- b) Ask the Client's IT Manager the fixed net parameters relevant to the ethernet port to which the gateway has been connected. The necessary parameters are listed below:
- IP ADDRESS relevant to the connection;
  - SUBNET MASK;
  - GATEWAY;
  - PREDEFINED DNS;
  - ALTERNATIVE DNS;

Also, ask the User IT Manager the following authorizations to enable the data to be 'exported' on the cloud:

|                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| If a Firewall <b>is not</b> installed: | No authorization required                                                                                                                                                                                                                                                                                                                                                                                                                           |
| If a Firewall <b>is</b> installed:     | <p>The following requirements must be met:</p> <ul style="list-style-type: none"> <li>▪ Port TCP80 and output connection TCP443 must be enabled towards the platform/website (<a href="https://i Otto.onit.it">https://i Otto.onit.it</a>) to allow the iOtto Box navigation</li> <li>▪ Output connection UDP13 enabled to align date and time</li> <li>▪ Output connection enabled towards the Google DNS for Internet connection tests</li> </ul> |

- c) Once the above-mentioned parameters have been acquired, approach the unit (whose doors must stay closed) with a laptop and activate the Wi-Fi connection. Then, connect to the Wi-Fi net generated by the gateway. **This net will assume the same name as the gateway number** [for example, 100006].

The password required by the connection is the alphanumeric code indicated on the gateway label inside the Enersove device.



- d) Once the connection to the gateway Wi-Fi net has been achieved, open a web browser (for example, Google Chrome) and in the URL address bar digit the follow address:

<http://10.0.0.1:8000/>

To access the gateway net parameter configuration, type in the following credentials:

*Username: Onit*

*Password: Onit!2020*

- e) Once access has been obtained, the configuration page shall appear.  
f) Remove (by clicking on it) the tag on DHCP and type in the net parameters described in b) in the relevant fields:

The screenshot shows the 'Configurator' web interface. It features several input fields for network configuration. Red callout boxes with white text point to specific fields:

- DHCP TAG:** Points to the 'Dhcp' checkbox, which is currently checked.
- CONNECTION IP STATIC ADDRESS:** Points to the 'Ip Address port A' input field.
- CONNECTION SUBNET MASK:** Points to the 'Subnet Mask port A' input field.
- CONNECTION GATEWAY:** Points to the 'Gateway port A' input field.
- CONNECTION DNS:** Points to the 'Ntp Server 1' input field, which contains the value '0.it.pool.ntp.org'.
- CONNECTION ALTERNATIVE DNS:** Points to the 'Ntp Server 2' input field, which contains the value '1.it.pool.ntp.org'.

Other visible fields include 'Porta A:', 'Dns 1', 'Dns 2', and 'Porta B:'. The interface is clean and modern, with a light gray background and white input fields.

- g) After having completed the steps in f), go to the end of the page and click on 'SAVE AND REBOOT'.  
**No further setting is required.**  
Once the activities above have been completed, the data transfer towards the cloud is active.  
h) **Ask for the User's credentials to access Ortea XCloud platform.**

## 6 INSTALLATION & COMMISSIONING

 **DANGER** DO NOT connect in parallel to each other two or more voltage stabilisers output lines.

### 6.1 Ambient temperature

Temperature is an important parameter for the correct operation of the unit. The ambient temperature should not exceed the limits given in the table below:

| AMBIENT TEMPERATURE [°C] |     |                                          |
|--------------------------|-----|------------------------------------------|
| Min                      | Max | Average max temp. for each 24hour period |
| -15                      | 45  | 35                                       |

The integrated PFC automatic unit is provided with a max. Temperature alarm which puts it out-of-service should the operational limits be reached. Temperature affects the capacitors' working life. When associated with other stressing operating parameters (e.g. presence of harmonics), continuous operation close to the max. operating limits could cause an appreciable decrease of the life cycle.

### 6.2 Site choice

The installation site must comply with the basic requirements listed below:

- unless otherwise agreed upon, the ambient temperature must fall in the -25/+45°C range
- unless otherwise agreed upon, the maximum installation altitude is 1000mt a.s.l.
- the floor or surface must be flat and able to withstand the unit's weight;
- the installation room dimensions and the airing system must ensure that the generated heat can be disposed of. Otherwise, a cooling system must be arranged;
- the lighting system must be suitable for normal operating and maintenance routines;
- the ground circuit must comply with the relevant applicable rules and regulations;

If not previously arranged during the contracting phases, the unit must not be commissioned in case of:

- corrosive, explosive or flammable atmosphere;
- presence of conductive dust in the environment;
- proximity to radiation sources;
- possibility of floods.

Avoid direct heat and contact with liquid, flammable or corrosive materials.

**Do not obstruct the ventilation openings and leave a clearance of 150-200mm to allow air circulation. If the enclosure panels are fitted with ventilation filters, leave at least 500mm to allow for cleaning and replacing procedures.**

Check that anti fire devices are available in the area.

### 6.3 Electrical connection

 **DANGER** The voltage stabiliser is not and must not be used as a protecting device for neither the plant nor the loads. The electrical connection must be carried out by trained and qualified personnel, aware of the involved risks. Always use suitable tools and Personal Protective Equipment (PPE). The operations must be carried out in conformity with the rules and regulations enforced in the Country of installation.

#### 6.3.1 Supply

The supplying line must comply with the technical data specified in the nameplate. The unit is protected against short-circuit or overload by the input and output circuit breakers, which must be co-ordinated with the other protections available on site.

**Note** The installation of a co-ordinated upstream and/or downstream differential circuit breaker may be done under the site manager's responsibility. Said differential circuit breakers are not included in the unit

#### 6.3.2 Connections

**Note** The cross-section value of the cables/bars for the connection to mains and load falls entirely under the installer's responsibility. The Manufacturer shall not be held liable for any damage that might occur to people or belongings due to an incorrect choice.

Open the cubicle and locate main parts and connection points. Remove the accidental contact protections. Prepare the connection cables/bars with regard to the current values and make them go through the openings prepared on purpose.

The very first operation is to connect the earth wire to the terminal identified by PE, GRD or ⊕.

 **DANGER** The earth conductor must never be electrically interrupted neither inside nor outside the unit.

The earth wire cross-section must be chosen in conformity to the regulations in force. Therefore, depending on the phase cable cross-section, the earth wire cross-section should respect the values in the table below:

| PHASE CABLE CROSS-SECTION S [sqmm] | EARTH WIRE MIN CROSS-SECTION [sqmm] | <b>Note</b> If the application of this data determines a not standardised cross-section, the nearest larger one should be chosen. |
|------------------------------------|-------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|
| $S \leq 16$                        | S                                   |                                                                                                                                   |
| $16 < S \leq 35$                   | 16                                  |                                                                                                                                   |
| $35 < S \leq 400$                  | S/2                                 |                                                                                                                                   |
| $400 < S \leq 800$                 | 200                                 |                                                                                                                                   |
| $S > 800$                          | S/4                                 |                                                                                                                                   |

 **WARNING** For the correct operation of a three-phase voltage stabiliser, the neutral wire must be available and connected to the relevant terminals.

Connect the unit to mains and load, trying to avoid kinks and accidental contact between the cables and the electric components. Make the connections respecting the indications written on the terminations.

 **WARNING** Be sure that phase and neutral wires are connected to the relevant terminals. Swapping the input connection with the output one could cause serious damage.

Check the tightness of the connections and carefully close the cabinet.

### 6.4 Start-up

Before starting up, it is recommendable to check whether haulage and long permanence in a warehouse might have affected the unit. If clear signs of dust, dirt or rust can be detected, follow the instruction given in the Maintenance chapter concerning how to clean the components. Supply the rated

voltage. Power circuit, auxiliary circuits, control card and touchscreen are energised. Once the touchscreen software has started, input and output values can be read: check that they comply with the rated ones. The equipment is now ready for use. Connect the load and check that the output voltage regulation is steady and that the circulating current does not exceed the rated value.

## 6.5 Settings



**DANGER** *Dangerous voltage can be found inside the unit and the control card. For this reason, only trained and qualified personnel aware of the involved risks must perform the described settings. Setting operation must be performed only if strictly necessary. Suitable tools and protective means must be used when performing the described activities. Read this handbook completely before starting any intervention on the unit or the control card.*

**Note** For a complete reset, the unit must have been switched off for at least five minutes.

### 6.5.1 Trimmers

The trimmers are set during the testing session and it is strongly recommended **NOT** to alter such settings. In case of doubt, please refer to an authorised Service Centre.

### 6.5.2 Dip switches

| REF.                 | PARAMETRE                                                                                                                                                                                                           | POSITION                                             |                                |                                                                                                                                    | DEFAULT             |
|----------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------|--------------------------------|------------------------------------------------------------------------------------------------------------------------------------|---------------------|
| SW1 DIP1<br>SW1 DIP2 | Selection of the voltage to be stabilised.<br>If the voltage is set via software, the dip-switched are disabled                                                                                                     | DIP1<br>OFF<br>ON<br>OFF<br>ON                       | DIP2<br>OFF<br>OFF<br>ON<br>ON | TARGET Vac<br>210<br>220<br>230<br>240                                                                                             | DIP1=OFF<br>DIP2=ON |
| SW1 DIP3             | Enabling of each motor regulation by means of external potentiometers.<br>The full-scale value is set with the software                                                                                             | ON = enabled<br>OFF = disabled                       |                                |                                                                                                                                    | OFF                 |
| SW1 DIP4             | Acoustic alarms disabling.<br>Internal buzzer and external siren are cut off                                                                                                                                        | ON = acoustic alarms off<br>OFF = acoustic alarms on |                                |                                                                                                                                    | OFF                 |
| SW1 DIP5<br>SW1 DIP6 | Roller saving function regulation                                                                                                                                                                                   | DIP5<br>OFF<br>ON<br>OFF<br>ON                       | DIP6<br>OFF<br>OFF<br>ON<br>ON | behaviour<br>Fast regulation with more movements<br>Fast intermediate<br>Slow intermediate<br>Slow regulation with fewer movements | OFF                 |
| SW2 DIP1             | Minimum regulation enabling.<br>Activates the voltage resetting to the minimum value in case of blackout                                                                                                            | ON = enabled<br>OFF = disabled                       |                                |                                                                                                                                    | ON                  |
| SW2 DIP2             | Min/max voltage alarm enabling.<br>Enables the generation of an alarm in case the output voltage is out of range for at least 10 seconds. The threshold is set with the trimmer R130 and with a software parameter. | ON = enabled<br>OFF = disabled                       |                                |                                                                                                                                    | ON                  |
| SW2 DIP4             | Automatic alarm reset after 180 seconds without any active alarm                                                                                                                                                    | ON = enabled<br>OFF = disabled                       |                                |                                                                                                                                    | OFF                 |

**Note** The dip-switches not listed in the table above are used for designing purposes and their status must not be altered.

## 6.6 Instrumentation

In addition to the measurement displayed by the User Interface, the unit is fitted with a PFC Controller managing the steps automatic switching in order to maintain the correct power factor. The controller provides also with several information on the system operation. Characteristics and calibration procedures are indicated in the attached specific manual.

## 7 MAINTENANCE

### 7.1 Foreword



**DANGER** Access to the internal components for installation, setting, inspection and maintenance must be granted only to qualified personnel in charge of it and informed of the relevant risks. Any intervention must be carried out in compliance with the habitual rules on personal safety and use of adequate protective tools.

In order to ensure the performance throughout its life, the unit must undergo a simple but regular maintenance scheduling. The recommended frequency is 12 months, but the maintenance routine ought to be more frequent should it be required by other factors such as polluted environment or heavy duty cycle. Conforming to the recommended maintenance program ensures the correct functioning, thus preventing potentially dangerous failures.



**DANGER** Every maintenance operation must be done while the unit is disconnected from the mains.

Before proceeding with the maintenance routine, check that the upstream interrupting device (disconnecting switch or circuit breaker) is open. Put on the unit a sign indicating the 'out of order' condition. Be sure that only the personnel necessary to the maintenance operations is dealing with the unit. The tables below resume the maintenance program:

### 7.2 Conditions for maintenance

Maintenance activities can be performed only if clearances are ensured around the unit.

Beside the front (which is presumed to be clear), at least another side must be available. The possible configurations are:

|  |                                                                                                                                                                                                                                                                                                                     |
|--|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <p><b>4 clear sides</b><br/>Best configuration to perform maintenance.</p>                                                                                                                                                                                                                                          |
|  | <p><b>Front and sides clear.</b><br/>Maintenance possible (provided that the clearance be at least 800mm).</p>                                                                                                                                                                                                      |
|  | <p><b>Front, rear and 1 side clear.</b><br/>Maintenance possible if at least 800mm are available at the rear and the side.</p>                                                                                                                                                                                      |
|  | <p><b>Front and 1 side clear.</b><br/>Maintenance possible provided that:</p> <ol style="list-style-type: none"> <li>1. clearance at the side is at least 800mm</li> <li>2. the internal configuration allows access from the clear sides. For more information, please contact the after-sale Service).</li> </ol> |
|  | <p><b>Front and rear clear.</b><br/>Maintenance possible (but potentially difficult) if at least 800mm are available at the rear.</p>                                                                                                                                                                               |
|  | <p><b>Only the front is clear.</b><br/>Maintenance impossible unless the unit is moved. Please contact the after-sale Service to agree on how to proceed.</p>                                                                                                                                                       |

## 7.3 Maintenance activities

### 7.3.1 Generalities

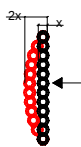
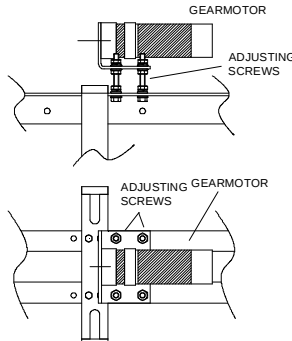
| WHAT TO DO                                                                            | HOW                                                                  | WHY                                                                                                                                                |
|---------------------------------------------------------------------------------------|----------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|
| Clean transformers and all electro-mechanical components removing dust, dirt and rust | Dry compressed air<br>Dry cloths                                     | Dust accumulation may limit the cooling air flow and cause overheating. Rust may compromise the dielectric properties of materials and components. |
| Check the correct tightening of the transmission units connections                    | Tightening tools<br>DO NOT use lubricants for the regulator contacts | Transmission units improperly connected may cause irregular operating and abnormal wear and tear of components                                     |
| Check that the electrical connections are tight                                       | Tightening tools                                                     | Improper electrical connections may cause localised overheating and consequent major failure of the unit                                           |
| Clean the air inlets at the base of the enclosure                                     | Dry compressed air                                                   | Dust accumulation may limit the cooling air flow and cause overheating.                                                                            |

### 7.3.2 Roof fans

| WHAT TO DO                                                                                                                                                                                                    | HOW                                                                                                                                                                                                                                                                                | WHY                                                                                  |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|
| Check that the airflow coming out from the turrets is regular.<br>Keep the air outlets and the fans clean.                                                                                                    | Dry compressed air<br>Dry cloths                                                                                                                                                                                                                                                   | Dust accumulation may limit the cooling air flow and cause overheating.              |
| If necessary, replace defective fans.<br><b>WARNING.</b> The fans are controller by the control card. Before proceeding with the replacement, check the temperature threshold that determines the activation. | <ul style="list-style-type: none"> <li>disconnect the fan plug;</li> <li>unscrew and remove the turret from the cabinet roof;</li> <li>replace the defective fan with an original spare one;</li> <li>connect the fan plug;</li> <li>re-position the turret on the roof</li> </ul> | Failure of one or more fans may compromise the air circulation inside the enclosure. |

### 7.3.3 Voltage regulator

The mobile contacts (rollers) move vertically on the track thanks to a pinion and chain transmission.

| WHAT TO DO                                                                       | HOW                                                                                                                                                                                                                                                                                                                                                                                                        | WHY                                                                                                                                                                                                                                                                                           |
|----------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Clean the copper surface in case of clear oxidation or deposit of graphite dust. | Fine abrasive paper (120 type first and 240 type afterwards)<br>Dry compressed air<br>Dry clean cloth                                                                                                                                                                                                                                                                                                      | The presence of residual material or oxide on the copper where the rollers run may cause deterioration of the rollers themselves and overheating. The phenomenon is self-supplied so as time goes by, the regulator may suffer major failure.                                                 |
| Clean and possibly lubricate the chain                                           | Grease or spray for cogs and chains                                                                                                                                                                                                                                                                                                                                                                        | Ensure the correct movement of transmission units and avoid interruption of the transmission or failure.                                                                                                                                                                                      |
| Check the chain tension.                                                         |  <p>When manually applying force on the chain side, the displacement should be twice the thickness of chain.</p>                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                               |
| If necessary, adjust the chain tension.                                          |  <p>Lift or lower the plate supporting the gearmotor by means of the fixing bolts and nuts</p>                                                                                                                                                                                                                          | The pulling chains tension must be such that there are no loosening or interruptions during the inversion of the rotating sense.                                                                                                                                                              |
| Check the roller support condition                                               | <p>Lift the roller and check the following points:</p> <ul style="list-style-type: none"> <li>uniformity of the force necessary to lift the rollers</li> <li>continuity and regularity of the movement</li> <li>uniformity of the contact pressure when the rollers are placed back on the regulator column.</li> </ul> <p>If it is necessary to replace the support, please contact the Service Dept.</p> | The pressure exercised on the column is critical for the contact to be efficient. If this is not ensured, the current distribution among the rollers is incorrect. Such condition may cause localized overheating and major failure on the regulator.                                         |
| Check the rollers status.                                                        | <p>Lift the roller support and check the roller surface status. They must roll freely while the carriages move and their surfaces must not show any scratches, rubs or flat areas.</p> <p>If it is necessary to replace the rollers, please contact the Service Dept.</p>                                                                                                                                  | Stop of the roller rotation and surface irregularities cause incorrect contact with the copper winding. This determines the circulation of local eddy currents and quick overheating of the area. The phenomenon is self-supplied so as time goes by, the regulator may suffer major failure. |

## 7.4 Power factor correction system

### 7.4.1 Safety recommendations

- **Never** open the disconnecting switch on load while the power factor correction bank is switched on.
- **Never** perform repeated manoeuvres of the power factor correction banks without respecting the capacitor discharge times.
- **Never** adjust or carry out modifications of the systems while the unit is energised.
- **Never** interrupt the secondary of the current transformer while current is flowing through it.
- **Never** operate in the presence of live parts with the door open.

### 7.4.2 Routine maintenance

In order to ensure proper operation, it is advisable to check the amount of current drawn by each step during start-up and then after the first month of operation. Evident differences between sequential measurements or any unbalance between the three phases are symptoms of a no longer reliable operating mode and this could require special maintenance.

When performing routine maintenance, please check:

- The current drawn by each step
- Instruments operation
- Control circuits fuses status
- Capacitor banks fuses status
- Operating temperature
- Electrical connections and mechanical fixtures tightness
- Contactors efficiency
- Presence of capacitors with tripped overpressure device. Should any be found, restore them immediately by installing new capacitors in order not to impair the efficiency of the entire system.

### 7.4.3 Replacement of components

If a component needs replacing, it is recommendable to find out what caused the inefficiency.

| COMPONENT | NOTES                                                                                                                                                                                                                                                                                                                                                                                                                             |
|-----------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| FUSE      | Before replacing a fuse on the power circuit or the control circuits, eliminate the cause determining the event.<br>Replace the part with a type equivalent to the original one.                                                                                                                                                                                                                                                  |
| CONTACTOR | The contactors have a working life of 100,000 cycles, therefore they should be replaced after such period has elapsed. When the assessment of the number of cycles reached is not possible, it is necessary to inspect the contacts regularly and act accordingly.<br>Replace the part with a type equivalent to the original one.                                                                                                |
| CAPACITOR | Replace the capacitor with the same type after one of the following faults: <ul style="list-style-type: none"> <li>▪ Loss of insulating liquid</li> <li>▪ Overpressure device tripped (can be seen by the obvious deformation of the capacitor).</li> <li>▪ Current drawn by the capacitor less than 10% of rated current at the rated voltage (only in the case of capacitor banks provided with blocking inductors).</li> </ul> |

### 7.4.4 Improper uses

Automatic units with steps inserted exclusively in manual mode.

A permanently switched in capacitor bank is not always the most correct solution, because when the load is low, the total current could be highly out of phase, i.e. leading with respect to the voltage. In this case, there would be an upstream overvoltage, which could become hazardous both for power factor correction and for other users.

## 7.5 After maintenance

At the end of the maintenance intervention, be careful to:

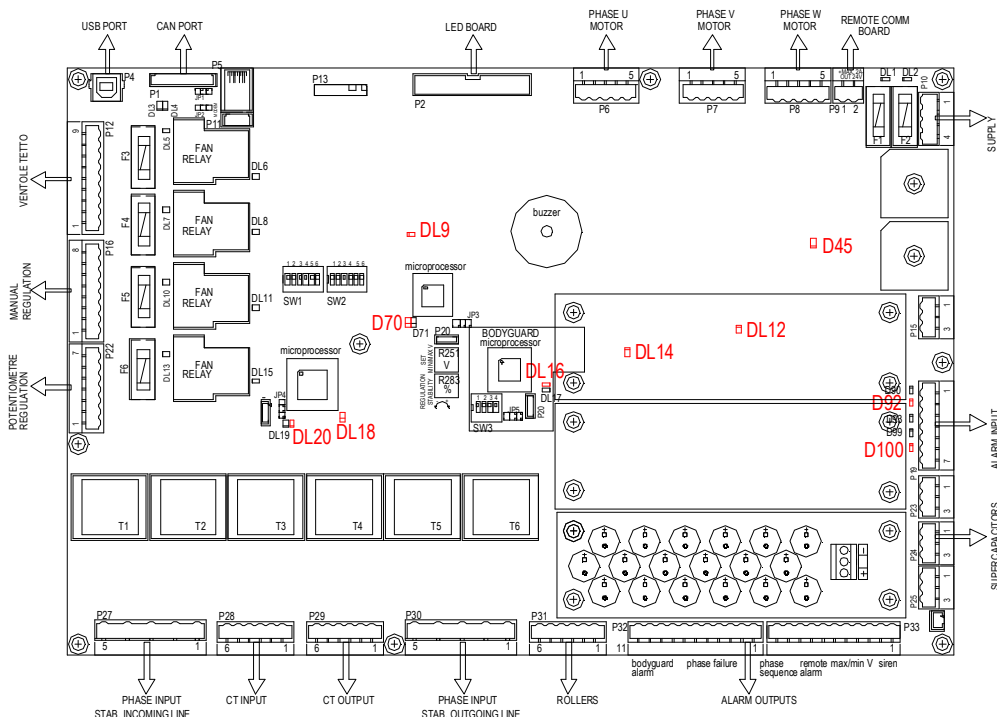
- check that nothing is left inside the cabinet (tools, cloths, consumables, etc.);
- carefully re-position each and all the safety device that might have been removed;
- check the unit full functionality (including signals and alarms) before supplying the load;
- check the regular stabilisation after the load has been connected.

## 8 CONTROL CARD

The control card runs the unit by regulating each phase independently, monitoring the output currents and generating an alarm in case of overcurrent. Under normal working conditions, the output voltage is maintained stable with an accuracy equal to  $\pm 0.5\%$  in relation to the rated voltage. The control is performed totally through a software that digitalises all the parameters (full digital control). The card is fitted with **two DSP microprocessors** (DIGITAL SIGNAL PROCESSOR), one that works as *controlling CPU* and the other as *measuring CPU*. By means of these devices, the board reads line voltage, settings, motor current and inputs and drives directly each motor by imposing direction and speed. On the basis of the motor current, the board elaborates also the protections against overload and short-circuit for the motor itself. The control card also controls the activation of the roof fans. A **third DSP microprocessor** (called *bodyguard CPU*) works as supervisor of the output voltage by detecting and signalling abnormal situations. The input and output voltage inputs are electrically separated by means of isolating transformers mounted on the board. The following components are connected to the control card:

- touchscreen card managing the interactive display and the remote communication;
- three supercapacitor boards for adjusting to minimum voltage position in case of blackout.

**Due to the presence of miniaturised components and possibility of micro-fractures, the card must not be bent.**



### 8.1 Control card LEDs

| REF. | COLOUR | PARAMETRE                | ON                | OFF                      | BLINKING              |
|------|--------|--------------------------|-------------------|--------------------------|-----------------------|
| DL1  | red    | F1 fuse                  | Blown fuse        | Fuse OK                  | -                     |
| DL2  | red    | F2 fuse                  | Blown fuse        | Fuse OK                  | -                     |
| DL3  | red    | USB – status TX          | Comm. blocked     | Comm. blocked or absent  | TX comm.. on          |
| DL4  | red    | USB – status RX          | Comm. blocked     | Comm. blocked or absent  | RX comm. on           |
| DL5  | red    | F3 fuse (FAN 4)          | Blown fuse        | Fuse OK                  | -                     |
| DL6  | yellow | Drive FAN 4              | FAN 4 ON          | FAN 4 OFF                | -                     |
| DL7  | red    | F4 fuse (FAN 3)          | Blown fuse        | Fuse OK                  | -                     |
| DL8  | yellow | Drive FAN 4              | FAN 4 ON          | FAN 4 OFF                | -                     |
| DL9  | green  | modem supply (+5Vdc)     | enabled           | disabled                 | -                     |
| DL10 | red    | F5 fuse (FAN 2)          | Blown fuse        | Fuse OK K                | -                     |
| DL11 | yellow | Drive FAN 2              | FAN 2 ON          | FAN 2 OFF                | -                     |
| DL12 | green  | Logic supply (+12Vdc)    | enabled           | disabled                 | -                     |
| DL13 | red    | F6 fuse (FAN 1)          | Blown fuse        | Fuse OK                  | -                     |
| DL14 | green  | Logic supply (+5Vdc)     | enabled           | disabled                 | -                     |
| DL15 | yellow | Drive FAN 1              | FAN 1 ON          | FAN 1 OFF                | -                     |
| DL16 | yellow | CPU3 status (bodyguard)  | CPU blocked       | CPU blocked or absent SW | status OK             |
| DL17 | red    | CPU3 status (bodyguard)  | alarm             | regular operation        | status OK at start-up |
| DL18 | green  | Logic supply (+3,3Vdc)   | enabled           | disabled                 | -                     |
| DL19 | red    | CPU2 status (measure)    | alarm             | regular operation        | status OK at start-up |
| DL20 | yellow | CPU2 status (measure)    | CPU blocked       | CPU blocked or absent SW | status OK             |
| D45  | green  | Board supply (22Vac)     | enabled           | disabled                 | -                     |
| D70  | yellow | CPU1 status (control)    | CPU blocked       | CPU blocked or absent SW | status OK             |
| D71  | red    | CPU1 status (control)    | alarm             | regular operation        | status OK at start-up |
| D90  | red    | Test bench input bypass  | alarm             | regular operation        | -                     |
| D92  | red    | probes overheating input | regular operation | alarm                    | -                     |
| D93  | red    | current alarm input      | alarm             | regular operation        | -                     |
| D99  | red    | Temperature alarm input  | alarm             | regular operation        | -                     |
| D100 | red    | Fan alarm input          | regular operation | alarm                    | -                     |

**Note** The highlighted LEDs are ON when the board is working correctly.

## 8.2 Control card terminals

| REF. | TYPE                      | DESCRIPTION                               |
|------|---------------------------|-------------------------------------------|
| P1   | 6-pole male               | CAN bus                                   |
| P2   | 34-pole male flat         | Panel interface                           |
| P4   | USB                       | USB                                       |
| P5   | RJ11                      | Modem supply                              |
| P6   | 5-pole screw term. block  | Motor U                                   |
| P7   | 5-pole screw term. block  | Motor V                                   |
| P8   | 5-pole screw term. block  | Motor W                                   |
| P9   | 2-pole screw term. block  | Communication board supply                |
| P10  | 4-pole screw term. block  | Control card supply                       |
| P11  | 4-pole male               | RS232 modem serial                        |
| P12  | 9-pole screw term. block  | Fan output                                |
| P13  | Strip 9x2F                | Modem interface                           |
| P16  | 8-pole male               | Manual phase regulation                   |
| P18  | 6-pole male               | CPU1 programming                          |
| P19  | 7-pole screw term. block  | Alarm inputs                              |
| P20  | 6-pole male               | CPU3 programming                          |
| P21  | 6-pole male               | CPU2 programming                          |
| P22  | 7-pole screw term. block  | Phase regulation potentiometres           |
| P23  | 3-pole screw term. block  | supercapacitors                           |
| P24  | 3-pole screw term. block  | supercapacitors                           |
| P25  | 3-pole screw term. block  | supercapacitors                           |
| P27  | 5-pole screw term. block  | <b>Input voltage – dangerous voltage</b>  |
| P28  | 6-pole screw term. block  | Current input                             |
| P29  | 6-pole screw term. block  | Current output                            |
| P30  | 5-pole screw term. block  | <b>Output voltage – dangerous voltage</b> |
| P31  | 6-pole screw term. block  | Current on each column                    |
| P32  | 11-pole screw term. block | <b>Alarm outputs</b>                      |
| P33  | 11-pole screw term. block | <b>Alarm outputs</b>                      |

## 8.3 Protections

### 8.3.1 Motor stop or overload

The control estimates whether the motor is either in overload condition or blocked. The thermal energy (i.e. the current) released in a certain time is measured and if the value exceeds a set threshold, an alarm is generated.

### 8.3.2 Short-circuit

The board is provided with a phase-to-phase short-circuit alarm for each motor. Filtering devices operate in order to avoid unnecessary intervention. The board's resistance to a short-circuit depends on the nature of the phenomenon.

## 8.4 PC board management

In order to access the menu that runs the system, create a serial connection between the board and a PC and start a communication program such as, for example, Hyper-Terminal<sup>®</sup>. This program is part of the standard Windows<sup>®</sup> package and can be launched with the sequence:

**START → ACCESSORIES → COMMUNICATION.**

When using the program for the first time, the connection file must be created. Type in a file name (for example, 'STAB') in the dialog window that appears at the beginning. Under the voice 'Connect', choose the serial port to be used (for example, COM1) and press OK. Now set the following parameters:

- Bit per second: 115200
- Data Bit: 8
- Parity: none
- Stop Bit: 1
- Flux control: Xon/Xoff

Press OK and save the connection file (choose 'Save' from the 'File' menu). Once the file has been created, every time the program is initiated press the space bar, choose 'Open' from the 'File' menu and choose the 'STAB' file. On the PC screen, the window shown below appears:

```

- VOLTAGE STABILISER -

1- TARGET (0)
2- MAINTENANCE
3- FAN TEST

5- ALARMS
6- INFO 1
7- INFO 2
  
```

| KEY | DESCRIPTION                                                                                                                                                                                                                                                                                 | DISPLAY                                                                                                                                                                                                                                       |
|-----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1   | Selection of the target output voltage to be reached and stabilised. If the target is nil, the control board will use the values set by means of the dipswitches DIPSW1 and DIPSW2 (see the dip-switch table later in this manual).<br>The choice of a new target requires to be confirmed. | <p>- VOLTAGE STABILISER -</p> <p>1- TARGET (0)<br/>2- MAINTENANCE<br/>3- FAN TEST</p> <p>5- ALARMS<br/>6- INFO 1<br/>7- INFO 2</p> <p>New value TARGET (0) &gt; 235</p> <p>and then:</p> <p>New Target 235 - Do you want to use it? (y/n)</p> |

| KEY | DESCRIPTION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | DISPLAY                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|-----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 2   | <p>Display of the maintenance status.</p> <p>For each type of maintenance, the menu shows three counters:</p> <ul style="list-style-type: none"> <li>total working hours</li> <li>number of hours from last performed maintenance</li> </ul> <p><i>setup value (within brackets)</i></p>                                                                                                                                                                                                                                                                                                                                         | <p>- MAINTENANCE -</p> <p>WORKING HOURS MOTOR U: 150 - 25 MAINT.(250)</p> <p>WORKING HOURS MOTOR V: 155 - 30 MAINT.(250)</p> <p>WORKING HOURS MOTOR W: 147 - 22 MAINT.(250)</p> <p>POWER ON HOURS : 185 - 45 MAINT.(10000)</p> <p>X- EXIT</p>                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 3   | <p>Programming of the start of roof fans and overheating alarm.</p> <p>There are four temperature thresholds to be set (in increasing sequence). When the temperature reaches threshold T1, the first fan is activated and so on when the other thresholds are trespassed.</p> <p>When the temperature goes beyond the alarm threshold, the alarm is generated.</p> <p>Before an event can be cancelled, a three degree hysteresis must be taken into account. In the following example, the fan is started when the temperature goes beyond 35°C. The same fan will be stopped only when the temperature decreases to 32°C.</p> | <p>- FAN SETUP -</p> <p>1- TEMPERATURE T1 (35)</p> <p>2- TEMPERATURE T2 (40)</p> <p>3- TEMPERATURE T3 (45)</p> <p>4 - TEMPERATURE T4 (50)</p> <p>A- TEMPERATURE ALARM (60)</p> <p>X- EXIT</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 5   | <p>Display of the active alarms with a brief description.</p> <p>The alarm messages currently managed are shown beside.</p> <p>In addition, the status of the maintenance to be performed is shown by means of a hexadecimal parameter.</p>                                                                                                                                                                                                                                                                                                                                                                                      | <p>"Max current"</p> <p>"Phase U short curr."</p> <p>"Phase V short curr."</p> <p>"Phase W short curr."</p> <p>"By pass"</p> <p>"Phase U Vout min"</p> <p>"Phase V Vout min"</p> <p>"Phase W Vout min"</p> <p>"Fan off"</p> <p>"Phase U Vout max"</p> <p>"Phase V Vout max"</p> <p>"Phase W Vout max"</p> <p>"Overheating sonde"</p> <p>"Phase U blocco"</p> <p>"Phase V blocco"</p> <p>"Phase W blocco"</p> <p>"Overheating inter"</p> <p>...</p>                                                                                                                                                                                                                                         |
| 6   | <p>Display of system information.</p> <p><b>NB:</b> the voltage value is multiplied by 100.</p> <p>For example, 23500 reads as 235.00V</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <p>- AUTOMATIC - T 21.80 (0C17)</p> <p>- phase voltage U -</p> <p>VIn 21923 Iin 0034</p> <p>VTRGT 23500 Irol 0007</p> <p>Vout 23514 Iout 0003</p> <p>MaxCnt Over 16 - Short 16</p> <p>MOVING SEC.661</p> <p>- phase voltage V -</p> <p>VIn 21907 Iin 0034</p> <p>VTRGT 23500 Irol 0007</p> <p>Vout 23490 Iout 0002</p> <p>MaxCnt Over 9 - Short 9</p> <p>MOVING SEC.688</p> <p>- phase voltage W -</p> <p>VIn 21915 Iin 0035</p> <p>VTRGT 23500 Irol 0008</p> <p>Vout 23522 Iout 0002</p> <p>MaxCnt Over 11 - Short 11</p> <p>MOVING SEC.621</p> <p>- MAINTENANCE -</p> <p>SEC.661</p> <p>SEC.688</p> <p>SEC.621</p> <p>SEC.9293</p> <p>- MSTE949 -</p> <p>SW 01.03</p> <p>Status 0021</p> |

| KEY | DESCRIPTION                                                                                                                            | DISPLAY                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|-----|----------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 7   | <p>Display of system information.<br/> <b>NB:</b> the voltage value is multiplied by 100.<br/> For example, 23500 reads as 235.00V</p> | <p>- Phase-voltage U -<br/> V.POWER-FAIL 8000 - (reset 8320)<br/> V.BLACKOUT 10000 - (reset 10400)<br/> V.PH.LOSS 15000 - (reset 15600)<br/> V.MIN 22090 - (reset 22560)<br/> V.MAX 24910 - 25380 - 25850 - 26320 - 26790 - 27260 - (reset 24440)<br/> ERR I -872<br/> Kp 50</p> <p>- Phase-voltage V -<br/> V.POWER-FAIL 8000 - (reset 8320)<br/> V.BLACKOUT 10000 - (reset 10400)<br/> V.PH.LOSS 15000 - (reset 15600)<br/> V.MIN 22090 - (reset 22560)<br/> V.MAX 24910 - 25380 - 25850 - 26320 - 26790 - 27260 - (reset 24440)<br/> ERR I -312<br/> Kp 50</p> <p>- Phase-voltage W -<br/> V.POWER-FAIL 8000 - (reset 8320)<br/> V.BLACKOUT 10000 - (reset 10400)<br/> V.PH.LOSS 15000 - (reset 15600)<br/> V.MIN 22090 - (reset 22560)<br/> V.MAX 24910 - 25380 - 25850 - 26320 - 26790 - 27260 - (reset 24440)<br/> ERR I -41<br/> Kp 50</p> <p>- Parameter Current -<br/> PH 0 MAX Current 4000<br/> limits (4400 A - 60 s.)(4800 A - 30 s.)(5200 A - 10 s.)<br/> reset(3960 A - 20 s.)</p> <p>PH 1 MAX Current 4000<br/> limits (4400 A - 60 s.)(4800 A - 30 s.)(5200 A - 10 s.)<br/> reset(3960 A - 20 s.)</p> <p>PH 2 MAX Current 4000<br/> limits (4400 A - 60 s.)(4800 A - 30 s.)(5200 A - 10 s.)<br/> reset(3960 A - 20 s.)</p> <p>- Parameter Current ROLLER -<br/> PH 0 MAX Current ROL. 700<br/> limits (770 A - 10 s.)(840 A - 30 s.)(910 A - 10 s.)<br/> reset(693 A - 10 s.)</p> <p>PH 1 MAX Current ROL. 700<br/> limits (770 A - 10 s.)(840 A - 30 s.)(910 A - 10 s.)<br/> reset(693 A - 10 s.)</p> <p>PH 2 MAX Current ROL. 700<br/> limits (770 A - 10 s.)(840 A - 30 s.)(910 A - 10 s.)<br/> reset(693 A - 10 s.)</p> |

## 8.5 Supercapacitor bank

The bank is a reservoir of electric energy stored in supercapacitors (high capacity capacitors). The purpose is to supply each gearmotor in blackout condition, so that the voltage regulator can reach its minimum voltage position.



**WARNING** The voltage available on the bank is not dangerous. However, because of its function, the card stores electric energy and might stay charged even after having been disconnected for a few minutes. Do not short-circuit the card and do not position conductive and/or metallic objects in the vicinity.

Any residual voltage can be easily detected by means of the LED mounted on the card: when the green LED is on, the capacitors are charged and voltage is available.

Some resistors might be hot. The bank can be regarded as discharged after five minutes from disconnection.

A varistor surge arrestor intervenes in case of overvoltage.

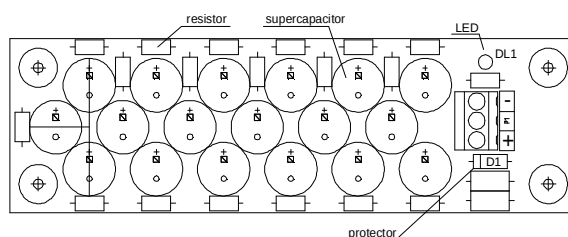
## 8.6 Bodyguard CPU

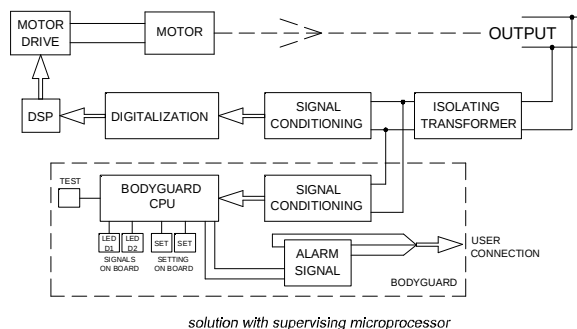
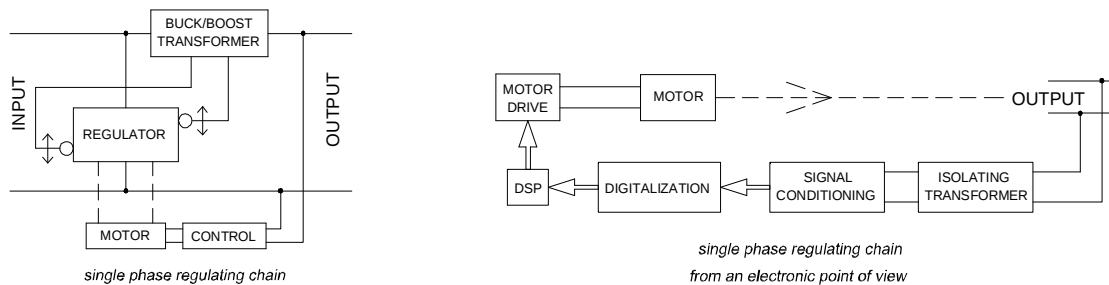
Generally speaking, the unit must be able to alter the input voltage in order to ensure the output nominal voltage. How the voltage needs to be changed is decided automatically by the control system on the basis of the input voltage.

In case of malfunctioning, the output voltage could increase or decrease even considerably and therefore create problems for the load.

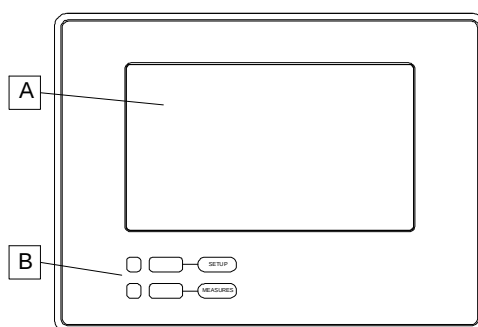
The control system is designed to be extremely reliable. Nevertheless, an additional supervisor on the output voltage has been introduced to ensure that an unlikely malfunctioning condition would not be dangerous. Said supervisor (called 'Bodyguard' microprocessor) is almost entirely redundant and checks that the output voltage is correct, i.e. maintained within the nominal range, allowing for a given tolerance.

In case of abnormal output voltage, the system generates a signal that can be dealt with by the user in order to activate an alarm or a protection.





## 8.7 External panel



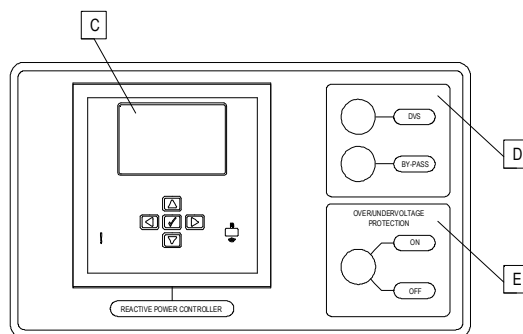
### 8.7.1 A – 10" touch display

The interactive display provides with information on the electrical parameters and on the status of the unit. It also shows alarm conditions and event history.

### 8.7.2 B – USB ports

Used to update the control card software (**SETUP**) and download the stored data (**MEASURES**).

## 8.8 Additional external panel



### 8.8.1 C – PFC controller

Instrument showing information on the Power Factor Correction bank operation. Please refer to the relevant handbook attached to this Manual.

### 8.8.2 D – Over/undervoltage protection

Key-selector allowing for choosing between enabling or disabling the over/undervoltage protection, which disconnects the load in case the output voltage is beyond the set thresholds.

### 8.8.3 E – status indicator

The signals give immediate information on whether the stabiliser is operating normally (**DVS**) or is in by-pass status (**BY-PASS**).

## 9 TOUCHSCREEN USER INTERFACE

### 9.1 Start page

The page, showing company logo and type of unit, appears after a set loading time (approximately ten seconds). After five seconds, the screen moves automatically to the **MONITOR** page, set in English by default. After 1 minute, a screen saver reducing the display brightness is activated (it can be de-activated by touching any part of the screen). The interface language can be chosen in the **SETUP INFO** page (currently, English, French, Italian and Spanish are available).

### 9.2 Monitor page

The page shows the status of the unit. The sidebars remain visible in every page.



#### 9.2.1 Left-hand sidebar

|  |                                                                                                                                                    |
|--|----------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <p>Touch the keys to surf to the desired page.<br/>When one of the pages is selected, the relevant circle on the left turns green.</p>             |
|  | <p>Indication of temperature inside the unit.</p>                                                                                                  |
|  | <p>Supply status. If the circle is blinking green, everything is alright.<br/>In case of alarm, one or more of the circles turns blinking red.</p> |
|  | <p>Unit serial number, date and time. If the circle on the left is green, the CAN-BUS connection between control card and display is alright.</p>  |

#### 9.2.2 Right-hand sidebar

|  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|--|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <p>Summary of the available alarm indications.<br/>Touch the keys to surf to the desired page.<br/>When an alarm is inactive, the relevant circle on the left is grey. Should it become active, the circle turns red and the buzzer/siren starts.<br/>By touching the active alarm key, the screen shifts to the <b>ALARM</b> page without switching off the buzzer/siren.<br/>By touching the <b>SILENCER</b> key, the card buzzer and the siren are switched off and the screen shifts to the <b>ALARM</b> page.</p> |
|  | <p>The <b>OMR</b> key represents the roller diagnostic system (see the relevant chapter further on).<br/>When the <b>SERVICE</b> circle turns red, by touching the key the screen moves to the <b>SERVICE</b> page.</p>                                                                                                                                                                                                                                                                                                |

### 9.2.3 Centre

|  |                                                                                                                                                                                                                                                                                                                                                                                             |
|--|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <p><b>Input and output parameters</b></p> <p>Display of the parameters on the voltage stabiliser input and output.</p> <p>It is possible to choose between phase-to-phase (L-L) and phase-to-neutral (L-N) voltage by touching the relevant key.</p> <p>The voltage indication changes according to the choice.</p> <p>The active choice is the one with white writing on a dark field.</p> |
|  | <p><b>Virtual operating mode</b></p> <p>An arrow indicates in which direction the regulator is compensating (increase voltage or decrease voltage).</p> <p>If the regulation reaches the limit (top or bottom), the relevant icon turns red.</p>                                                                                                                                            |

### 9.2.4 Roller diagnostics (OMR)

Roller diagnostics enables temperature detection and check of the correct operation of the contact rollers and consequently allows for measuring the run distance which is a value used to determine the necessity of maintenance.

In the dedicated section of the interface, the LED associated to the key can present the following colour and meaning:

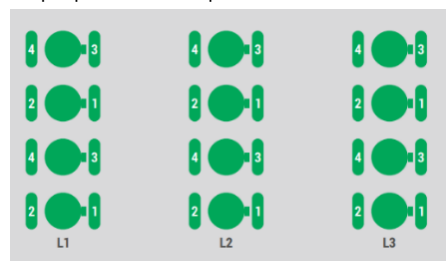
|  |                                                                                       |
|--|---------------------------------------------------------------------------------------|
|  | GREY: the system is not fitted with roller diagnostics                                |
|  | GREEN: Correct operation                                                              |
|  | YELLOW: Temperature anomaly (Warning or Alarm)                                        |
|  | RED: Roller blockage or comm issue with one (or more) of the roller diagnostic cards. |

Each voltage regulator column is represented by a circle and to slots indicating the two opposite groups of rollers.



Depending on the unit rating power, the number of columns per phase increases. Each phase is indicated underneath by L1, L2 and L3, whilst the number inside each slot identifies the ACQ card that detects the roller movement.

For example, a three-phase regulator with 4 columns per phase will be represented as follows:

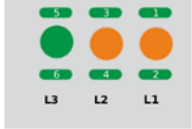


The diagnostics detects (ACQ card) and manages (GSS card) alarms relevant to:

- Warning temperature (column circle turns yellow)
- Alarm temperature (column circle turns red)
- Roller blockage (slot turns red)

**Note** The actual layout may vary depending on the unit type and can be seen via the synoptic available on the interface.

#### 9.2.4.1 Warning temperature

| INTERFACE INDICATION                                                              | ACTION           | SYNOPTIC                                                                            |
|-----------------------------------------------------------------------------------|------------------|-------------------------------------------------------------------------------------|
|  | Roller fan start |  |

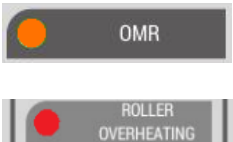
Touching, for example, the L1 area (ACQ1 and ACQ2 Cards), the details on the area and the relevant information are displayed:

| BOARD DATA        |         |         |   |   |   |   |
|-------------------|---------|---------|---|---|---|---|
| L1 (GSS-01-ADD.1) |         |         |   |   |   |   |
|                   | 1       | 2       | 3 | 4 | 5 | 6 |
| Alert             | 0       | 0       |   |   |   |   |
| Temp              | 23.9 °C | 71.4 °C |   |   |   |   |
| Crit. Air         | 7834 p. | 0 p.    |   |   |   |   |
| Crit. 1           | 0 p.    | 0 p.    |   |   |   |   |
| Crit. 2           | 0 p.    | 0 p.    |   |   |   |   |
| Crit. 3           | 0 p.    | 0 p.    |   |   |   |   |
| Crit. 4           | 0 p.    | 0 p.    |   |   |   |   |
| Crit. 5           | 0 p.    | 0 p.    |   |   |   |   |
| Crit. Green       | 7834 p. | 0 p.    |   |   |   |   |
| Crit. Yellow      | 0 p.    | 0 p.    |   |   |   |   |
| Crit. Red         | 0 p.    | 0 p.    |   |   |   |   |
| POWER ON G.       | 253 h   | 173 h   |   |   |   |   |
| POWER ON Y.       | 0 h     | 55 h    |   |   |   |   |
| POWER ON R.       | 0 h     | 0 h     |   |   |   |   |

The temperature highlighted in yellow is the one that caused the anomaly. Touching the alarmed column, further information regarding the detected anomaly is displayed:

| BOARD DATA        |      |
|-------------------|------|
| L1 (GSS-01-ADD.1) |      |
| 31 m              | 31 m |
| 0 m               | 0 m  |
| 0 m               | 0 m  |
| 2 m               | 2 m  |
| 0 m               | 0 m  |
| 0 m               | 0 m  |
| 31 m              | 31 m |
| 0 m               | 0 m  |
| 0 m               | 0 m  |
| 269               | 269  |
| 0 h               | 0 h  |
| 0 h               | 0 h  |
| EXIT              |      |

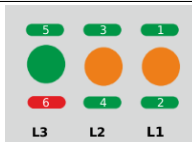
#### 9.2.4.2 Alarm temperature

| INTERFACE INDICATION                                                                | ACTION           | SYNOPTIC                                                                              |
|-------------------------------------------------------------------------------------|------------------|---------------------------------------------------------------------------------------|
|  | Roller fan start |  |

The alarmed column circle is red. By touching the relevant area, more information is displayed.

**Note** The "Roller overheating" alarm does not reset automatically. At the end of the alarm condition, the indication must be reset via the "Alarms" page.

#### 9.2.4.3 Roller blockage or communication error

| INTERFACE INDICATION                                                                | ACTION                                | SYNOPTIC                                                                              |
|-------------------------------------------------------------------------------------|---------------------------------------|---------------------------------------------------------------------------------------|
|  | Roller diagnostics alarm registration |  |

The slot relevant to the blocked roller group that generated the alarm is red. By touching the corresponding area, more information is displayed:

| L3 (GSS-01-ADD.1) |   |   |   |        |   |
|-------------------|---|---|---|--------|---|
| 1                 | 2 | 3 | 4 | 5      | 6 |
|                   |   |   |   | 238 °C |   |
|                   |   |   |   | 0 p.   |   |
|                   |   |   |   | 0 p.   |   |
|                   |   |   |   | 0 p.   |   |
|                   |   |   |   | 0 p.   |   |
|                   |   |   |   | 0 p.   |   |
|                   |   |   |   | 0 p.   |   |
|                   |   |   |   | 0 p.   |   |
|                   |   |   |   | 167 h  |   |
|                   |   |   |   | 0 h    |   |
|                   |   |   |   | 0 h    |   |

In the corresponding column, the number 1 is indicated and by touching the same column, a better description of the anomaly is shown.

**Note** This alarm resets automatically. The LED represents the system actual status.

### 9.3 Voltage page

The page shows the details on input and output phase-to-phase and phase-to-neutral voltage.

MONITOR

VOLTAGE

CURRENT

POWER

SETUP/INFO

INTERNAL TEMPERATURE

26.1 °C

SUPPLY L1

SUPPLY L2

SUPPLY L3

S/N S0150001-1621

18/01/2022 - 17:15

INPUT VOLTAGE

IN HI LO AV

L1-L2 361.6 V

L2-L3 362.9 V

L3-L1 361.7 V

L1-N 208.1 V

L2-N 209.5 V

L3-N 209.6 V

OUTPUT VOLTAGE

IN HI LO AV

L1-L2 398.0 V

L2-L3 399.8 V

L3-L1 400.1 V

L1-N 230.0 V

L2-N 229.6 V

L3-N 232.0 V

ALARMS

MINIMUM VOLTAGE

MAXIMUM VOLTAGE

MAXIMUM CURRENT

STABILIZATION OFF

PHASE LOST

PHASE ROTATION

OVERHEATING

ROLLER OVERHEATING

GEAR MOTOR

INPUT SIGNAL

OMR

SERVICE

RESET HI LO AV PARAMETERS

INPUT VOLTAGE

OUTPUT VOLTAGE

IN HI LO AV

IN HI LO AV

Keys for the selection of the type of value to display

**IN** instantaneous voltage

**HI** maximum voltage in a set time interval

**LO** minimum voltage in a set time interval

**AV** average voltage in a set time interval

The selected option is the one with the dark field.

RESET HI LO AV PARAMETERS

Key to reset the detection time interval for HI, LO and AV.

The window below appears to confirm the reset operation.

ARE YOU SURE TO RESET ?

ALL

VOLTAGE ONLY

NO

### 9.4 Current page

The page shows the details on input, output and roller current.

MONITOR

VOLTAGE

CURRENT

POWER

SETUP/INFO

INTERNAL TEMPERATURE

26.2 °C

SUPPLY L1

SUPPLY L2

SUPPLY L3

S/N S0150001-1621

18/01/2022 - 17:15

INPUT CURRENT

IN HI LO AV

L1 2.5 A

L2 2.0 A

L3 2.8 A

OUTPUT CURRENT

IN HI LO AV

L1 0.1 A

L2 0.1 A

L3 0.1 A

ROLLER CURRENT

L1 3 A

L2 2 A

L3 3 A

ALARMS

MINIMUM VOLTAGE

MAXIMUM VOLTAGE

MAXIMUM CURRENT

STABILIZATION OFF

PHASE LOST

PHASE ROTATION

OVERHEATING

ROLLER OVERHEATING

GEAR MOTOR

INPUT SIGNAL

OMR

SERVICE

RESET HI LO AV PARAMETERS

INPUT CURRENT

OUTPUT CURRENT

IN HI LO AV

IN HI LO AV

Keys for the selection of the type of value to display

**IN** instantaneous current

**HI** maximum current in a set time interval

**LO** minimum current in a set time interval

**AV** average current in a set time interval

The selected option is the one with the dark field.

ROLLER CURRENT

L1 3 A

L2 2 A

L3 3 A

|                                                                                   |                                                                                                                                                                                                                                                                                                                                                                           |
|-----------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <p>Key to reset the detection time interval for HI, LO and AV.<br/>The window below appears to confirm the reset operation.</p> <div style="border: 1px solid black; padding: 5px; text-align: center;">             ARE YOU SURE TO RESET ?<br/> <input type="button" value="ALL"/> <input type="button" value="CURRENT ONLY"/> <input type="button" value="NO"/> </div> |
|-----------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

## 9.5 Power page

The page shows the details on input and output power.

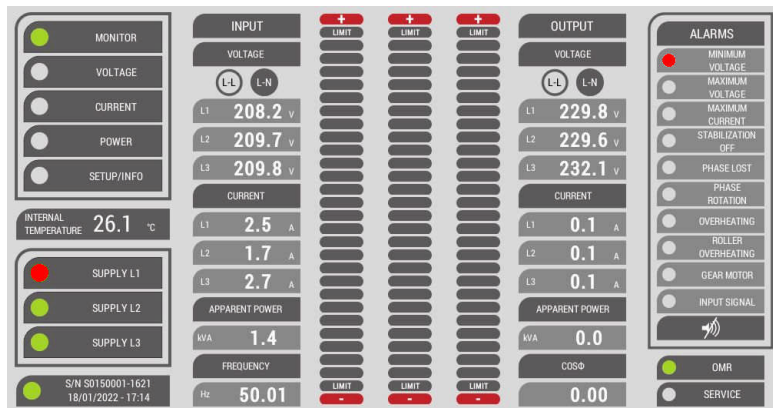


Select the desired power (active power [kW], reactive power [kvar], apparent power [kVA]) with the relevant key for input and output. The chosen option circle turns green and the indication below those key will be updated accordingly. Beside each phase power indication, the power factor relevant to that phase is also shown.

|                                                                                     |                                                                                                                                                                                                                                                                                                                                                                         |
|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    | <p>Keys for the selection of the type of value to display</p> <p><b>IN</b> instantaneous power<br/> <b>HI</b> maximum power in a set time interval<br/> <b>LO</b> minimum power in a set time interval<br/> <b>AV</b> average power in a set time interval</p> <p>The selected option circle is the one with the dark field.</p>                                        |
|  | <p>Key to reset the detection time interval for HI, LO and AV.<br/>The window below appears to confirm the reset operation.</p> <div style="border: 1px solid black; padding: 5px; text-align: center;">             ARE YOU SURE TO RESET ?<br/> <input type="button" value="ALL"/> <input type="button" value="POWER ONLY"/> <input type="button" value="NO"/> </div> |

## 9.6 Alarm page

The page shows the details relevant to the active alarm(s).



The possible situations are:

|                                                                                     |                                                                                                                                                                                                                                                                                                                                                |
|-------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <p><b>Still active alarm</b></p> <p>The type of alarm is indicated in the main window.</p> <p>By touching the <b>RESET ALARMS</b> key at the bottom, the alarm cannot be reset and the indication in the sidebar stays red. Both the card buzzer and the siren start again (if previously silenced with the relevant <b>SILENCER</b> key).</p> |
|-------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|



**Alarm not active anymore**

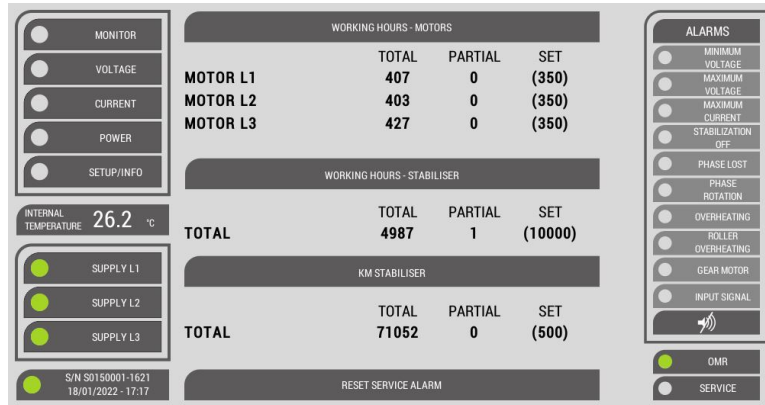
The main window is empty, but the red sign in the sidebar is still on. The card buzzer is also still active (unless previously silenced with the relevant **SILENCER** key together with the siren).

The unit siren is off, as it automatically switches off when the alarm condition ceases to be.

In order to eliminate the red sign and (if active) the card buzzer sound, touch the **RESET ALARMS** key at the bottom of the page.

### 9.7 Service page

The Service page can be accessed by touching the **SERVICE** key in the right-hand sidebar even if there is no alarm indication. The page shows the details relevant to the working hour number for both the unit and each phase motor.



| WORKING HOURS - MOTORS |       |         |       |
|------------------------|-------|---------|-------|
|                        | TOTAL | PARTIAL | SET   |
| MOTOR L1               | 407   | 0       | (350) |
| MOTOR L2               | 403   | 0       | (350) |
| MOTOR L3               | 427   | 0       | (350) |

| WORKING HOURS - STABILISER |       |         |         |
|----------------------------|-------|---------|---------|
|                            | TOTAL | PARTIAL | SET     |
| TOTAL                      | 4987  | 1       | (10000) |

| KM STABILISER |       |         |       |
|---------------|-------|---------|-------|
|               | TOTAL | PARTIAL | SET   |
| TOTAL         | 71052 | 0       | (500) |

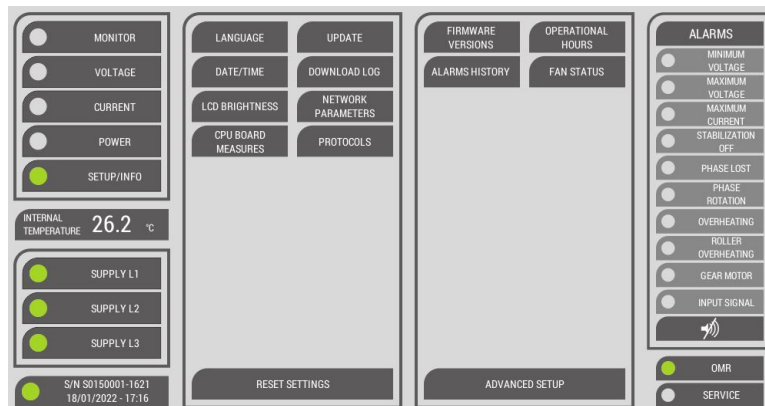
RESET SERVICE ALARM

The **SERVICE** alarm is active when the number of working hours (**PARTIAL**) of either the motors or the voltage stabiliser exceeds the set value, indicated in brackets. In this situation, the relevant circle is red and the card buzzer is active (but not the siren). Touch the **SILENCER** key to stop the card buzzer. The resetting of the alarm (and therefore the elimination of the red sign) is restricted to authorized Service Personnel by means of a password.

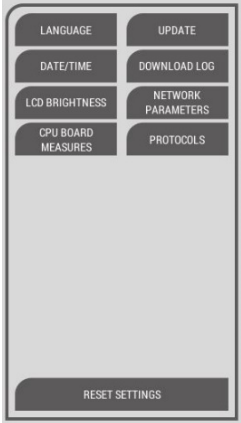
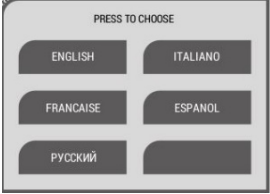
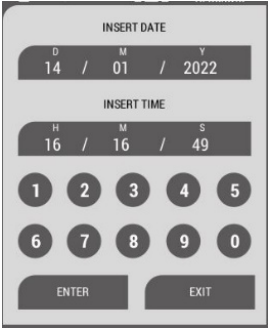
### 9.8 Setup/Info page

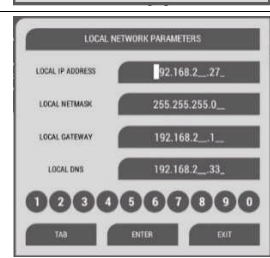
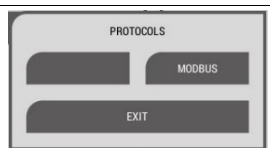
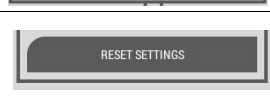
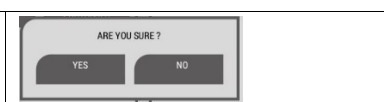
The page provides with the possibility of:

- Setting some basic parameters
- Visualizing some information on the unit.

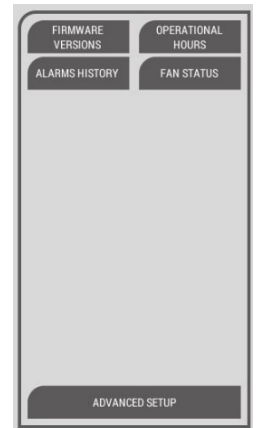
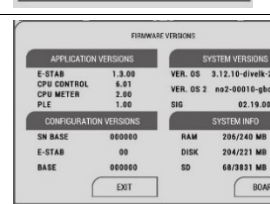
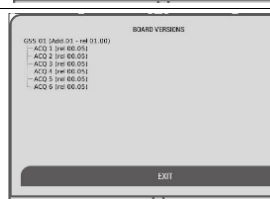


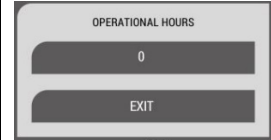
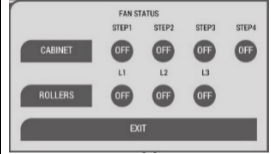
### 9.8.1 Setup

|                                                                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|-------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    | <p>The left-hand side of the main windows shows the parameters that can be setup.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|    | <p><b>LANGUAGE</b><br/>Touch the <b>LANGUAGE</b> key to select the desired language.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|   | <p><b>DATE/TIME</b><br/>Touch the <b>DATE/TIME</b> key to open the window for typing date and time.<br/>At the end, touch <b>ENTER</b> to confirm or <b>EXIT</b> to abandon the procedure.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|  | <p><b>LCD CONTRAST</b><br/>Touch the <b>LCD CONTRAST</b> key to open the window for adjusting the screen brightness.<br/>Touch + or – to increase or decrease the brightness and once the desired level has been reached, touch <b>ENTER</b> to confirm or <b>EXIT</b> to abandon the procedure.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|  | <p><b>CPU BOARD MEASURES</b><br/>Touch the <b>CPU BOARD MEASURES</b> key to open the window showing the electrical parametres available on the board.<br/>Touch <b>EXIT</b> to abandon the procedure</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|  | <p><b>UPDATE</b><br/>Touch the <b>UPDATE</b> key to open the window for updating the system software.<br/>All the options require the connection of a USB drive pre-set with the folder /update containing the files necessary for the activity.<br/>Touch the relevant key or <b>EXIT</b> to abandon the procedure.<br/>Once the choice has been made, the updating options appear:</p> <ul style="list-style-type: none"> <li>▪ Control card (CPU CONTROL) <ol style="list-style-type: none"> <li>1. CPU-CONTROL</li> <li>2. CPU-METER</li> <li>3. EXIT (abort)</li> </ol> </li> <li>▪ Panel (DISPLAY) <ol style="list-style-type: none"> <li>1. SOFTWARE</li> <li>2. CONFIGURATION</li> <li>3. EXIT (abort)</li> </ol> </li> <li>▪ Roller diagnostic gateway cards (GSS2123)</li> <li>▪ Roller diagnostic acquisition cards (ACQ2122)</li> </ul> |

|                                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                     |
|-----------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|
|  | <p><b>DOWNLOAD LOG</b></p> <p>Touch the <b>DOWNLOAD LOG</b> key to open the window for downloading the log files. Use the keypad to communicate how many logs must be downloaded. Touch <b>ENTER</b> to confirm the new data or <b>EXIT</b> to abandon the procedure. When the downloading procedure is finished, the window for removing the USB drive appears. Touch <b>EXIT</b> to complete the procedure.</p> |                                                                                     |
|  | <p><b>NETWORK PARAMETRES</b></p> <p>Touch the <b>NETWORK PARAMETERS</b> key to open the window for inserting the communication parametres. Touch <b>EXIT</b> to abandon the procedure.</p>                                                                                                                                                                                                                        |                                                                                     |
|  | <p><b>PROTOCOL</b></p> <p>Touch the <b>PROTOCOLS</b> key to enable/disable the available communication protocols (at the moment, only <b>MODBUS</b>). Touch <b>EXIT</b> to abandon the procedure.</p>                                                                                                                                                                                                             |                                                                                     |
|  | <p><b>RESET SETTINGS</b></p> <p>Touch the <b>RESET SETTINGS</b> key to go back to the factory default. A request for confirmation appears.</p>                                                                                                                                                                                                                                                                    |  |

## 9.8.2 Information

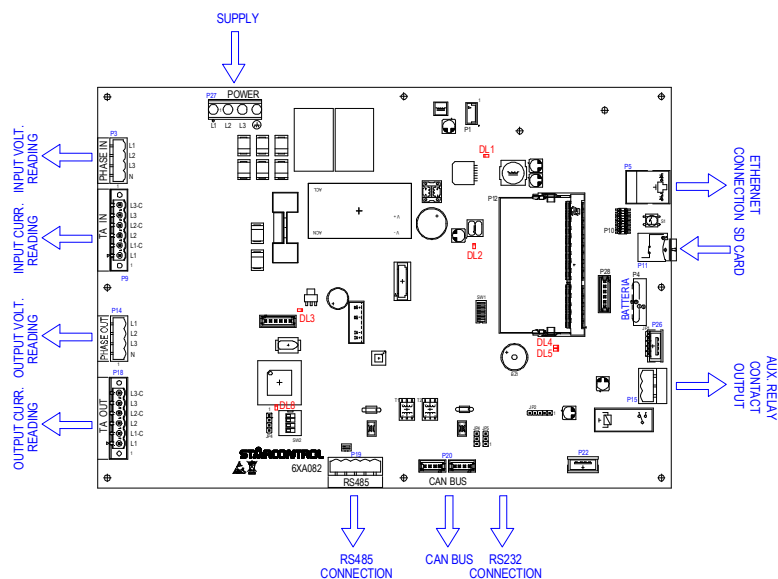
|                                                                                     |                                                                                                                                                                                                                                         |  |
|-------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
|   | <p>The right-hand side of the main windows shows the information that can be displayed. The activities offered by the <b>ADVANCED SETUP</b> key at the bottom are restricted to authorized Service Centre personnel via a password.</p> |  |
|  | <p><b>FIRMWARE VERSIONS</b></p> <p>Touch the <b>FIRMWARE VERSIONS</b> key to see the different installed software versions.</p>                                                                                                         |  |
|  | <p><b>BOARDS</b></p> <p>By touching <b>BOARDS</b>, access is granted to the firmware versions of the GSS and ACQ boards the run the roller diagnostics (when present).</p>                                                              |  |
|  | <p><b>ALARMS HISTORY</b></p> <p>Touch the <b>ALARMS HISTORY</b> key to read the list of the alarm events. Touch <b>EXIT</b> to abandon the procedure.</p>                                                                               |  |

|                                                                                   |                                                                                                                                                                                  |
|-----------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <p><b>OPERATIONAL HOURS</b></p> <p>Touch the <b>OPERATIONAL HOURS</b> key to read the number of working hours.<br/>Touch <b>EXIT</b> to abandon the procedure.</p>               |
|  | <p><b>FAN STATUS</b></p> <p>Touch the <b>FAN STATUS</b> key to read which fans are active.<br/>Touch <b>EXIT</b> to abandon the procedure</p>                                    |
|  | <p><b>ADVANCED SETUP</b></p> <p>The key grants access (through password) to further and more complex setting procedures that are restricted to authorized Service Personnel.</p> |

## 9.9 Touchscreen card

### 9.9.1 Description

The card receives input and output data, alarms and status information from the main control card and transfers them to the touchscreen display. The card also manages the remote communication by means of an Ethernet port and the availability of MODBUS TCP/IP protocol.



### 9.9.2 LED meaning

| REF. | COLOUR | PARAMETER                  | ON       | OFF      | FLASHING |
|------|--------|----------------------------|----------|----------|----------|
| DL1  | Green  | +5V CPU LCD                | POWER OK | POWER KO | -        |
| DL2  | Red    | Measure CPU alarm signal   | OK       | KO       | Alarm    |
| DL3  | Yellow | Measure CPU OK             |          |          | Normal   |
| DL4  | Green  | +3.3V CPU LCD              | POWER OK | POWER KO | -        |
| DL5  | Yellow | +3.3V Measure CPU          | POWER OK | POWER KO | -        |
| DL8  | Green  | Communication with CPU LCD | KO       | KO       | Normal-  |

### 9.9.3 Terminals

| REF. | TYPE                          | DESCRIPTION                                       | SCREEN PRINTING |
|------|-------------------------------|---------------------------------------------------|-----------------|
| P3   | 4-pole term. 5mm              | Input voltage reading – <b>DANGEROUS VOLTAGE</b>  | PHASE IN        |
| P5   | 8-pole, 90° RJ45 connector    | Ethernet connection                               | -               |
| P9   | Double-line 12-pole term. 5mm | Input current reading                             | TA IN           |
| P11  | SD card connector             | SD memory card                                    | -               |
| P14  | 4-pole term. P=5mm            | Output voltage reading – <b>DANGEROUS VOLTAGE</b> | PHASE OUT       |
| P15  | 3-pole term. P=5mm            | Auxiliary relay contact output                    | -               |
| P18  | Double-line 12-pole term. 5mm | Output current reading                            | TA OUT          |
| P19  | 5-pole term. 5mm              | RS485 connection                                  | RS485           |
| P20  | 10-pole MODU2 term.           | CAN BUS connection                                | CAN BUS         |
| P21  | 4-pole MODU2 term.            | RS232 connection                                  | RS232           |
| P26  | Type A USB                    | USB connection                                    | -               |
| P27  | 3-pole term. 7.5mm            | Card supply                                       | POWER           |

## 10 MODBUS® TCP/IP communication protocol

**⚠ WARNING** The MODBUS® communication protocol is available if the unit is fitted with:

- Remote communication card software version not older than 01.05.00
- Control CPU software version not older than 04.00

No interface is provided to manage the data communication.

The basic MODBUS® server functions are:

- waiting for a MODBUS® request on 502 TCP port;
- treating this request;
- providing with a MODBUS® response on the basis of the device context.

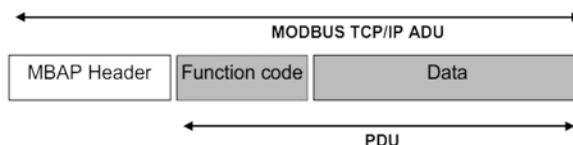
The supported MODBUS® data is:

- Input register (read only information): word 16 bit size
- Holding register (read information): word 16 bit

The communication is based on a simple package called Protocol Data Unit (PDU). There are three types of PDU:

- **Request PDU**, consisting of a code specifying a function (Function Code, 1 byte) and function specific data (Function Data, varying number of bytes)
- **Response PDU**, consisting of the function code corresponding to the request (Function Code, 1 byte) and response specific data (Response Data, varying number of bytes)
- **Exception Response PDU**, consisting of the function code corresponding to the request + 0x80 (128), (Error Code, 1 byte) and a code specifying the exception (Exception Code, 1 byte)

This package is enclosed in a message called ADU (Application Data Unit):



A MODBUS® TCP/IP ADU message is therefore a PDU package with a dedicated header called MBAP (MODBUS® Application Protocol header).

### 10.1 MODBUS® TCP protocol

The communication message has the following structure:

| Transaction ID<br>(16 bit) | Protocol ID<br>(16 bit) | Length<br>(16 bit) | Address<br>(8 bit) | Function<br>(8 bit) | Data<br>(N x 8 bit) |
|----------------------------|-------------------------|--------------------|--------------------|---------------------|---------------------|
|----------------------------|-------------------------|--------------------|--------------------|---------------------|---------------------|

1. Transaction ID it is an identifier replied from the server and it is used to trace the server response (it could be a random or progressive 16 bit value)
2. Protocol ID fixed to 0
3. Length number of following bytes
4. Address board address (1 to 254). Not used.
5. Function code of the function that must be executed by the server.
6. Data field containing the data sent to the server or received from the server in response to a query

### 10.2 MODBUS® functions

The available functions are:

|                                       |                                                                                         |
|---------------------------------------|-----------------------------------------------------------------------------------------|
| <b>03h = Read holding register</b>    | Allows to read the board setup information (see table below)                            |
| <b>04h = Read input register</b>      | Allows to read board and measure instrument information                                 |
| <b>06h = Preset single register</b>   | Allows to set the board setup information (only one information a time)                 |
| <b>10h = Write multiple registers</b> | Allows to set the board setup information (more than one sequential information a time) |

For instance, in order to read the value of the Target voltage, which resides at board address 24 (18 Hex), the message is the following:

|     |     |     |     |     |     |     |     |     |     |     |     |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 00h | 00h | 00h | 00h | 00h | 06h | 01h | 04h | 00h | 18h | 00h | 01h |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|

where:

- 00 00 = Transaction ID
- 00 00 = Protocol ID
- 00 06 = Length
- 01 = server address (unused)
- 04 = MODBUS® function 'Read input register'
- 00 18 = Address of the required register (Target voltage)
- 00 01 = Number of registers to be read starting from the required one

The board answer is the following:

|     |     |     |     |     |     |     |     |     |     |     |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 00h | 00h | 00h | 00h | 00h | 05h | 01h | 04h | 02h | 00h | C8h |
|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|

where:

- 00 00 = Transaction ID (identical to the request Transaction ID)
- 00 00 = Protocol ID
- 00 05 = Length
- 01 = board address (unused; it is only an echo of the request)
- 04 = Function requested by the client
- 02 = Number of bytes of the response sent
- 00 C8 = Hex value of the Target voltage (200 V)

### 10.2.1 Function 03h: Read Holding Register

The MODBUS® function 03 allows for one or more consecutive setup information from the server memory to be read. Up to 9 consecutive addresses can be read. The address of each measure is listed in the tables further on.

If the measure address is not included in the table or the number of requested measures exceeds 9, the board will return an error code (see error table)

#### client query example:

|                     |     |
|---------------------|-----|
| MSB Transaction ID  | 00h |
| LSB Transaction ID  | 00h |
| MSB Protocol ID     | 00h |
| LSB Protocol ID     | 00h |
| MSB Length          | 00h |
| LSB Length          | 06h |
| 1B server address   | 01h |
| 1B Function         | 03h |
| MSB address         | 00h |
| LSB address         | 00h |
| MSB register number | 00h |
| LSB register number | 08h |

In the above example, the server is requested for 8 consecutive registers beginning with address 00h. Registers from 0 to 7 will then be returned.

#### server response:

|                    |      |
|--------------------|------|
| MSB Transaction ID | 00h  |
| LSB Transaction ID | 00h  |
| MSB Protocol ID    | 00h  |
| LSB Protocol ID    | 00h  |
| MSB Length         | 00h  |
| LSB Length         | 13h  |
| server address     | 01h  |
| Function           | 03h  |
| Byte number        | 10h  |
| MSB register 00h   | 00h  |
| LSB register 00h   | 00h  |
| -----              | ---- |
| MSB register 07h   | 00h  |
| LSB register 07h   | 00h  |

The response always includes the server address, the function code requested by the client and the contents of the requested registers.

### 10.2.2 Function 04h : Read Input Register

The MODBUS® function 04 allows one or more consecutive measures from the server memory to be read. Up to 125 consecutive addresses can be read. The address of each measure is listed in the tables further on.

If the measure address is not included in the table or the number of requested measures exceeds 125, the board will return an error code (see error table)

#### client query example:

|                     |     |
|---------------------|-----|
| MSB Transaction ID  | 00h |
| LSB Transaction ID  | 00h |
| MSB Protocol ID     | 00h |
| LSB Protocol ID     | 00h |
| MSB Length          | 00h |
| LSB Length          | 06h |
| server address      | 01h |
| Function            | 04h |
| MSB address         | 00h |
| LSB address         | 18h |
| MSB register number | 00h |
| LSB register number | 08h |

In the above example the server is requested for 8 consecutive registers beginning with address 24 (18h). Registers from 24 to 31 will then be returned.

#### server response:

|                    |      |
|--------------------|------|
| MSB Transaction ID | 00h  |
| LSB Transaction ID | 00h  |
| MSB Protocol ID    | 00h  |
| LSB Protocol ID    | 00h  |
| MSB Length         | 00h  |
| LSB Length         | 13h  |
| server address     | 01h  |
| Function           | 04h  |
| Byte number        | 10h  |
| MSB register 18h   | 00h  |
| LSB register 18h   | 00h  |
| -----              | ---- |
| MSB register 1Fh   | 00h  |
| LSB register 1Fh   | 00h  |

The response always includes the server address, the function code requested by the client and the contents of the requested registers.

### 10.2.3 Function 06h : preset single register

This function allows to set the setup parameters. If the parameter address is not recognised, the board will send an error response. The address and the valid range for each parameter are indicated in table below.

#### client message:

|                    |     |
|--------------------|-----|
| MSB Transaction ID | 00h |
| LSB Transaction ID | 00h |
| MSB Protocol ID    | 00h |
| LSB Protocol ID    | 00h |
| MSB Length         | 00h |
| LSB Length         | 06h |
| server address     | 01h |
| Function           | 06h |
| MSB address        | 00h |
| LSB address        | 00h |
| MSB value          | 00h |
| LSB value          | 64h |

In the above message, the client wants to set the register 0 (Output target) to value 100 (64 in hex).

#### server response:

The server response is an echo to the query, that is the server sends back to the client the address and the new value of the variable.

### 10.2.4 Function 10h : preset multiple registers

This function allows to set of more than one setup parameters. It is possible to write up to 9 consecutive addresses.

If the parameter address is not recognised, the board will send an error response. The address and the valid range for each parameter are indicated in table below.

#### client message:

|                    |      |
|--------------------|------|
| MSB Transaction ID | 00h  |
| LSB Transaction ID | 00h  |
| MSB Protocol ID    | 00h  |
| LSB Protocol ID    | 00h  |
| MSB Length         | 00h  |
| LSB Length         | 11h  |
| server address     | 01h  |
| Function           | 10h  |
| MSB start address  | 00h  |
| LSB start address  | 00h  |
| MSB Word Count     | 00h  |
| LSB Word Count     | 05h  |
| Byte count         | 0Ah  |
| MSB register 00h   | 00h  |
| LSB register 00h   | 00h  |
| -----              | ---- |
| MSB register 04h   | 00h  |
| LSB register 04h   | 00h  |

In the above message, the client wants to set 5 addresses starting at 0 with each value set to 0.

#### server response:

|                    |     |
|--------------------|-----|
| MSB Transaction ID | 00h |
| LSB Transaction ID | 00h |
| MSB Protocol ID    | 00h |
| LSB Protocol ID    | 00h |
| MSB Length         | 00h |
| LSB Length         | 06h |
| server address     | 01h |
| Function           | 10h |
| MSB start address  | 00h |
| LSB start address  | 00h |
| MSB Word Count     | 00h |
| LSB Word Count     | 05h |

## 10.3 Error table

If an error occurs, the server responds with an error code. Below an example with the response to a read of multiple registers.

|                    |     |
|--------------------|-----|
| MSB Transaction ID | 00h |
| LSB Transaction ID | 00h |
| MSB Protocol ID    | 00h |
| LSB Protocol ID    | 00h |
| MSB Length         | 00h |
| LSB Length         | 03h |
| 1B server address  | 01h |
| 1B Function        | 90h |
| 1B Exception Code  | 02h |

The function is always 80h + code of the function requested by the client (10h in this case). The following table shows the exception codes returned in case of invalid queries.

|     |                  |
|-----|------------------|
| 01h | Invalid function |
|-----|------------------|

|     |                               |
|-----|-------------------------------|
| 02h | Invalid register address      |
| 03h | Parameter value out of bounds |

#### 10.4 Limits

This server accepts only 2 clients connection at the same time.

#### 10.5 List of the exported informations

**WRITE: Holding registers (06H or 10H)**

| ADDRESS | WORDS | DESCRIPTION                           | FORMAT | UNIT                     |
|---------|-------|---------------------------------------|--------|--------------------------|
| 0       | 1     | Output Target                         | Int16  | Volt (ex. 230v)          |
| 1       | 1     | Command Reset alarms                  | Int16  | Write Any value to reset |
| 2       | 1     | Command Reset service led             | Int16  | Write Any value to reset |
| 3       | 1     | Setup fan start-up temperature step 1 | Int16  | C°/100                   |
| 4       | 1     | Setup fan start-up temperature step 2 | Int16  | (ex.4000 if 40°)         |
| 5       | 1     | Setup fan start-up temperature step 3 | Int16  | C°/100                   |
| 6       | 1     | Setup fan start-up temperature step 4 | Int16  | (ex.4000 if 40°)         |
| 7       | 1     | Setup overheating alarm temperature   | Int16  | C°/100                   |
| 8       | 1     | Setup phase rotation                  | Int16  | 0/1                      |

**READ: parametres (03H)**

| ADDRESS | WORDS | DESCRIPTION                             | FORMAT | UNIT             |
|---------|-------|-----------------------------------------|--------|------------------|
| 0       | 1     | Output target                           | Int16  | Volt (ex. 230v)  |
| 3       | 1     | Setup fan start-up temperature step 1   | Int16  | C°/100           |
| 4       | 1     | Fan start-up temperature setup (step 1) | Int16  | (ex.4000 if 40°) |
| 5       | 1     | Fan start-up temperature setup (step 2) | Int16  | C°/100           |
| 6       | 1     | Fan start-up temperature setup (step 3) | Int16  | (ex.4000 if 40°) |
| 7       | 1     | Fan start-up temperature setup (step 4) | Int16  | C°/100           |
| 8       | 1     | Overheating alarm temperature setup     | Int16  | 0/1              |

**READ: variables to obtain board control information (04H)**

| ADDRESS | WORDS | DESCRIPTION                                   | FORMAT                      | UNIT                    |
|---------|-------|-----------------------------------------------|-----------------------------|-------------------------|
| 0       | 15    | Serial number                                 | (*) String char [30]        | Hex → Ascii             |
| 15      | 5     | Current date                                  | String char [10] – MM/DD/YY | Hex → Ascii             |
| 20      | 4     | Current time                                  | String char [8] – HH:MM:SS  | Hex → Ascii             |
| 24      | 1     | Target voltage                                | Int16                       | Volt (ex.230)           |
| 25      | 1     | Temperature                                   | Int16                       | C°/100 (ex.4000 if 40°) |
| 26      | 2     | Phase U motor working hours (Service)         | (**)Int32                   | Sec.                    |
| 28      | 2     | Phase V motor working hours (Service)         | Int32                       | Sec.                    |
| 30      | 2     | Phase W motor working hours (Service)         | Int32                       | Sec.                    |
| 32      | 2     | All phase total working hours                 | Int32                       | Sec.                    |
| 34      | 2     | Phase U motor partial working hours (Service) | (**)Int32                   | Sec.                    |
| 36      | 2     | Phase V motor partial working hours (Service) | Int32                       | Sec.                    |
| 38      | 2     | Phase W motor partial working hours (Service) | Int32                       | Sec.                    |
| 40      | 2     | All phase partial working hours               | Int32                       | Sec.                    |
| 42      | 2     | Alarms                                        | (***)Int32 – bit field      |                         |
| 44      | 1     | Phase U input voltage (ph-n)                  | Int16                       | Volt (ex. 230V)         |
| 45      | 1     | Phase V input voltage (ph-n)                  | Int16                       | Volt (ex. 230V)         |
| 46      | 1     | Phase W input voltage (ph-n)                  | Int16                       | Volt (ex. 230V)         |
| 47      | 1     | Phase U input current                         | Int16                       | A (ex 35A)              |
| 48      | 1     | Phase Vinut current                           | Int16                       | A (ex 35A)              |
| 49      | 1     | Phase W input current                         | Int16                       | A (ex 35A)              |
| 50      | 1     | Phase U output voltage (ph-n)                 | Int16                       | Volt (ex. 230V)         |
| 51      | 1     | Phase V output voltage (ph-n)                 | Int16                       | Volt (ex. 230V)         |
| 52      | 1     | Phase W output voltage (ph-n)                 | Int16                       | Volt (ex. 230V)         |
| 53      | 1     | Phase U output current                        | Int16                       | A (ex 35A)              |
| 54      | 1     | Phase V output current                        | Int16                       | A (ex 35A)              |
| 55      | 1     | Phase W output current                        | Int16                       | A (ex 35A)              |
| 56      | 1     | Phase U roller current                        | Int16                       | A (ex 7A)               |
| 57      | 1     | Phase V roller current                        | Int16                       | A (ex 7A)               |
| 58      | 1     | Phase W roller current                        | Int16                       | A (ex 7A)               |
| 59      | 1     | SERVICE                                       | Int16                       | 0/1                     |
| 60      | 1     | Input total active power                      | Int16                       | kW                      |
| 61      | 1     | Input total reactive power                    | Int16                       | kVa                     |
| 62      | 1     | Input total apparent power                    | Int16                       | kVa                     |
| 63      | 1     | Output total active power                     | Int16                       | kW                      |
| 64      | 1     | Output total reactive power                   | Int16                       | kVa                     |
| 65      | 1     | Output total apparent power                   | Int16                       | kVa                     |
| 66      | 2     | Service Km phase U                            | Int32                       | km                      |
| 68      | 2     | Service Km phase V                            | Int32                       | km                      |
| 70      | 2     | Service Km phase W                            | Int32                       | km                      |
| 72      | 2     | Service Km phases                             | Int32                       | km                      |
| 74      | 2     | Service partial Km phase U                    | Int32                       | km                      |
| 76      | 2     | Service partial Km phase V                    | Int32                       | km                      |
| 78      | 2     | Service partial Km phase W                    | Int32                       | km                      |
| 80      | 2     | Service partial Km phases                     | Int32                       | km                      |
| 82      | 1     | OMR System                                    | Int16                       | Number                  |

(\*) String format: the string value is formatted with 2 chars for every word: the first into the high address and the second into the low. For example, the string "CATS" coded with 0x43 0x41 0x54 0x53 will be formatted into 2 words as follows:

|        |                    |     |        |
|--------|--------------------|-----|--------|
| Word 1 | Add 0 – high value | 'C' | Hex 43 |
|        | Add 0 – low value  | 'A' | Hex 41 |
| Word 2 | Add 1 – high value | 'T' | Hex 54 |
|        | Add 1 – low value  | 'S' | Hex 53 |

(\*\*) Int32 format: double word formatted with 2 words, being the high value into the first word. For example, the double value 12345678 Hex will be formatted into 2 words as follows:

|        |          |
|--------|----------|
| Word 1 | Hex 1234 |
| Word 2 | Hex 5678 |

(\*\*\*) Int32 bit field special case. It is formatted as described in (\*\*), but the bit value is as follows:

|       |                                         |
|-------|-----------------------------------------|
| Bit0  | "MAX Current"                           |
| Bit1  | "By PASS" – Stabilisation OFF           |
| Bit2  | "Overheating"                           |
| Bit3  | "Overheating roller"                    |
| Bit4  | "Phase U short curr." – Regulator Motor |
| Bit5  | "Phase U Vout min"                      |
| Bit6  | "Phase U Vout max"                      |
| Bit7  | "Phase U locked" – Regulator Motor      |
| Bit8  | "Phase V short curr." – Regulator Motor |
| Bit9  | "Phase V Vout min"                      |
| Bit10 | "Phase V Vout max"                      |
| Bit11 | "Phase V locked" – Regulator Motor      |
| Bit12 | "Phase W short curr." – Regulator Motor |
| Bit13 | "Phase W Vout min"                      |
| Bit14 | "Phase W Vout max"                      |
| Bit15 | "Phase W locked" – Regulator Motor      |
| Bit16 | "Overheating internal"                  |
| Bit17 | "Phase U MAX curr."                     |
| Bit18 | "Phase V MAX curr."                     |
| Bit19 | "Phase W MAX curr."                     |
| Bit20 | "CPU MSTE949"                           |
| Bit21 | "CPU BODY949"                           |
| Bit22 | "PHASE LOST"                            |
| Bit23 | "PHASE SEQUENCE"                        |
| Bit24 | "WRONG FACT.CALIB."                     |
| Bit25 | "WRONG USER CALIB."                     |
| Bit26 | "INPUT PHASE LOST"                      |
| Bit27 | "MANUAL BYPASS"                         |
| Bit28 | "SPECIAL FUNCTION"                      |
| Bit29 | "ERROR READING CURRENT"                 |
| Bit30 | "OMR SYSTEM ERROR"                      |
| Bit31 | Reserved for future use                 |

OMR System can have values between 0 and 6, where:

- (0) NO DIAG ROLLER (OMR)
- (1) COLUMN 1X3F HOR
- (2) COLUMN 1X3F VER
- (3) COLUMN 2X3F
- (4) COLUMN 4X3F
- (5) COLUMN 6X3F
- (6) COLUMN 8X3F

#### READ: Input registers for information on the measure instrument (04H)

| ADDRESS | WORDS | DESCRIPTION                       | FORMAT | UNIT                   |
|---------|-------|-----------------------------------|--------|------------------------|
| 100     | 2     | phase U (ph-n) input voltage      | Int32  | V (ex.230v)            |
| 102     | 2     | phase V (ph-n) input voltage      | Int32  | V (ex.230v)            |
| 104     | 2     | phase W (ph-n) input voltage      | Int32  | V (ex.230v)            |
| 106     | 2     | phase U (ph-n) input LOW voltage  | Int32  | V (ex.230v)            |
| 108     | 2     | phase V (ph-n) input LOW voltage  | Int32  | V (ex.230v)            |
| 110     | 2     | phase W (ph-n) input LOW voltage  | Int32  | V (ex.230v)            |
| 112     | 2     | phase U (ph-n) input HIGH voltage | Int32  | V (ex.230v)            |
| 114     | 2     | phase V (ph-n) input HIGH voltage | Int32  | V (ex.230v)            |
| 116     | 2     | phase W (ph-n) input HIGH voltage | Int32  | V (ex.230v)            |
| 118     | 2     | phase U Input current             | Int32  | A/100 (ex 3500 if 35A) |
| 120     | 2     | phase V Input current             | Int32  | A/100 (ex 3500 if 35A) |
| 122     | 2     | phase W Input current             | Int32  | A/100 (ex 3500 if 35A) |
| 124     | 2     | Input total active power          | Int32  | W                      |
| 126     | 2     | Input total reactive power        | Int32  | var                    |
| 128     | 2     | Input total apparent power        | Int32  | VA                     |
| 130     | 2     | phase U (ph-n) output voltage     | Int32  | V (ex.230v)            |

| ADDRESS | WORDS | DESCRIPTION                        | FORMAT | UNIT                         |
|---------|-------|------------------------------------|--------|------------------------------|
| 132     | 2     | phase V (ph-n) output voltage      | Int32  | V (ex.230v)                  |
| 134     | 2     | phase W (ph-n) output voltage      | Int32  | V (ex.230v)                  |
| 136     | 2     | phase U (ph-n) output LOW voltage  | Int32  | V (ex.230v)                  |
| 138     | 2     | phase V (ph-n) output LOW voltage  | Int32  | V (ex.230v)                  |
| 140     | 2     | phase W (ph-n) output LOW voltage  | Int32  | V (ex.230v)                  |
| 142     | 2     | phase U (ph-n) output HIGH voltage | Int32  | V (ex.230v)                  |
| 144     | 2     | phase V (ph-n) output HIGH voltage | Int32  | V (ex.230v)                  |
| 146     | 2     | phase W (ph-n) output HIGH voltage | Int32  | V (ex.230v)                  |
| 148     | 2     | phase U output current             | Int32  | A/100 (ex 3500 if 35A)       |
| 150     | 2     | phase V output current             | Int32  | A/100 (ex 3500 if 35A)       |
| 152     | 2     | phase W output current             | Int32  | A/100 (ex 3500 if 35A)       |
| 154     | 2     | phase U output high current        | Int32  | A/100 (ex 3500 if 35A)       |
| 156     | 2     | phase V output high current        | Int32  | A/100 (ex 3500 if 35A)       |
| 158     | 2     | phase W output high current        | Int32  | A/100 (ex 3500 if 35A)       |
| 160     | 2     | Output total active power          | Int32  | W                            |
| 162     | 2     | Output total reactive power        | Int32  | var                          |
| 164     | 2     | Output total apparent power        | Int32  | VA                           |
| 166     | 2     | phase U output active power        | Int32  | W                            |
| 168     | 2     | phase U output reactive power      | Int32  | var                          |
| 170     | 2     | phase U output apparent power      | Int32  | VA                           |
| 172     | 2     | phase V output active power        | Int32  | W                            |
| 174     | 2     | phase V output reactive power      | Int32  | var                          |
| 176     | 2     | phase V output apparent power      | Int32  | VA                           |
| 178     | 2     | phase W output active power        | Int32  | W                            |
| 180     | 2     | phase W output reactive power      | Int32  | var                          |
| 182     | 2     | phase W output apparent power      | Int32  | VA                           |
| 184     | 2     | phase U output power factor        | Int32  | (ex. 99 if $\cos \phi$ 0,99) |
| 186     | 2     | phase V output power factor        | Int32  | (ex. 99 if $\cos \phi$ 0,99) |
| 188     | 2     | phase W output power factor        | Int32  | (ex. 99 if $\cos \phi$ 0,99) |
| 190     | 2     | Output frequency                   | Int32  | Hz/10 (ex. 500 if 50 Hz)     |

#### OMR information (04h)

Starting from address 200, the system issues the following variables:

| ADDRESS | WORDS | DESCRIPTION                               | FORMAT          | UNIT      |
|---------|-------|-------------------------------------------|-----------------|-----------|
| 200     | 1     | Alert phase U (*)                         | Int16-bit field |           |
| 201     | 1     | Alert phase V                             | Int16-bit field |           |
| 202     | 1     | Alert phase W                             | Int16-bit field |           |
| 203     | 1     | Temperature phase U (**)                  | Int16           | C°/10     |
| 204     | 1     | Temperature phase V                       | Int16           | C°/10     |
| 205     | 1     | Temperature phase W                       | Int16           | C°/10     |
| 206     | 2     | Moving phase U (green zone) (***)         | Int32           | M (meter) |
| 208     | 2     | Moving phase V (green zone)               | Int32           | M (meter) |
| 210     | 2     | Moving phase W (green zone)               | Int32           | M (meter) |
| 212     | 2     | Moving phase U (yellow zone)              | Int32           | M (meter) |
| 214     | 2     | Moving phase V (yellow zone)              | Int32           | M (meter) |
| 216     | 2     | Moving phase W (yellow zone)              | Int32           | M (meter) |
| 218     | 2     | Moving phase U (red zone)                 | Int32           | M (meter) |
| 220     | 2     | Moving phase V (red zone)                 | Int32           | M (meter) |
| 222     | 2     | Moving phase W (red zone)                 | Int32           | M (meter) |
| 224     | 2     | Power On time phase U (green zone) (****) | Int32           | H (hour)  |
| 226     | 2     | Power On time phase V (green zone)        | Int32           | H (hour)  |
| 228     | 2     | Power On time phase W (green zone)        | Int32           | H (hour)  |
| 230     | 2     | Power On time phase U (yellow zone)       | Int32           | H (hour)  |
| 232     | 2     | Power On time phase V (yellow zone)       | Int32           | H (hour)  |
| 234     | 2     | Power On time phase W (yellow zone)       | Int32           | H (hour)  |
| 236     | 2     | Power On time phase U (red zone)          | Int32           | H (hour)  |
| 238     | 2     | Power On time phase V (red zone)          | Int32           | H (hour)  |
| 240     | 2     | Power On time phase W (red zone)          | Int32           | H (hour)  |
| 242     | 2     | Moving time phase U (green zone)          | Int32           | H (hour)  |
| 244     | 2     | Moving time phase V (green zone)          | Int32           | H (hour)  |
| 246     | 2     | Moving time phase W (green zone)          | Int32           | H (hour)  |
| 248     | 2     | Moving time phase U (yellow zone)         | Int32           | H (hour)  |
| 250     | 2     | Moving time phase V (yellow zone)         | Int32           | H (hour)  |
| 252     | 2     | Moving time phase W (yellow zone)         | Int32           | H (hour)  |
| 254     | 2     | Moving time phase U (red zone)            | Int32           | H (hour)  |
| 256     | 2     | Moving time phase V (red zone)            | Int32           | H (hour)  |
| 258     | 2     | Moving time phase W (red zone)            | Int32           | H (hour)  |

## 11 ALARMS & SERVICE

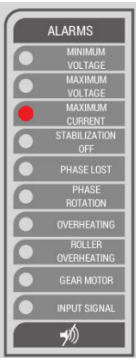
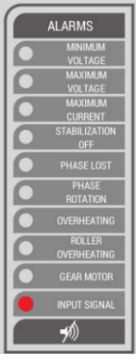
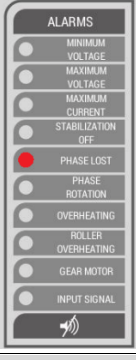
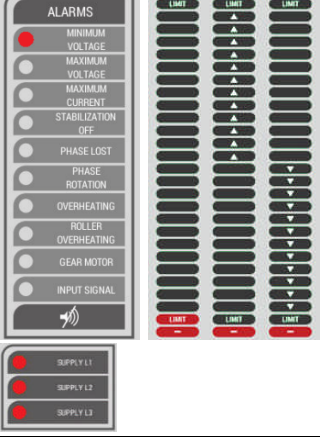
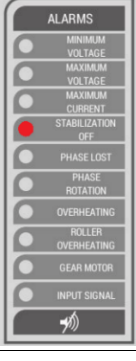


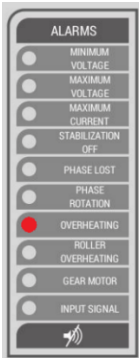
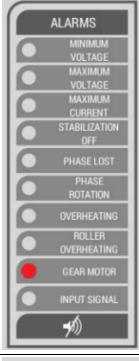
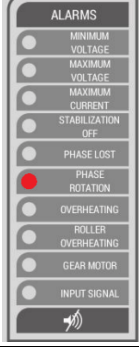
**DANGER** Access to the internal components must be granted only to qualified, trained personnel in charge of it. Any operation that might require the unit to be energised must be carried out in compliance with the habitual rules concerning personal safety and the use of adequate protective tools.

In case of anomaly or failure of any component, check that all the instructions given in this manual have been followed. Interventions must be requested out promptly as soon as the issue arises in order to avoid an aggravation of the problem and the involvement of other components. Touching the icon of the active alarm will open the Alarm Page on the User Interface.

### 11.1 Alarm signal

| ALARM                             | ACTIVE RELAY                                                   | ISSUE              | POSSIBLE CAUSE                                                                                                                                                                  | ACTIONS                                                                                                                                                                                                                                                                                                                                         |
|-----------------------------------|----------------------------------------------------------------|--------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Blank instrument display          | n/a                                                            | No readings        | <ul style="list-style-type: none"> <li>Damaged or defective instrument</li> <li>Fuse intervention</li> </ul>                                                                    | <ul style="list-style-type: none"> <li>Replace with spare instrument</li> <li>Check the supply. Replace the blown fuse with an equivalent one</li> </ul>                                                                                                                                                                                        |
|                                   | Rem<br>(term. P33 pin 6-7-8)                                   | Roller overheating | <ul style="list-style-type: none"> <li>Overload</li> <li>Thermal probe failure</li> <li>Presence of dirt or dust on the regulator surface (incorrect roller contact)</li> </ul> | <ul style="list-style-type: none"> <li>Check column surface (colour). Investigate and eliminate the overload source</li> <li>Switch the unit off and check if the thermal probe connection is interrupted. Probes are connected in series.</li> <li>Switch the unit off and clean the regulator following the maintenance procedure.</li> </ul> |
| <p>Example: alarm on phase L1</p> | Rem<br>(term P33 pin 6-7-8)<br>Min/max<br>(term P33 pin 3-4-5) | Minimum voltage    | $V_{out}$ over 6% below $V_{target}$                                                                                                                                            | Check incoming voltage. Wait until the nominal condition is re-established.                                                                                                                                                                                                                                                                     |
| <p>Example: alarm on phase L1</p> |                                                                |                    | Gearmotor not rotating                                                                                                                                                          | Switch the unit off and try to move manually the carriage and therefore the motor. If necessary, replace with a spare one.                                                                                                                                                                                                                      |
|                                   |                                                                |                    | Maximum voltage                                                                                                                                                                 | Check incoming voltage. Wait until the nominal condition is re-established.                                                                                                                                                                                                                                                                     |

| ALARM                                                                               | ACTIVE RELAY                                                                           | ISSUE                                | POSSIBLE CAUSE                                                                                                                                                                                                                          | ACTIONS                                                                                                                                                                                                           |
|-------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|--------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    | <b>Rem</b><br>(term P33 pin 6-7-8)<br><b>Min/max</b><br>(term P33 pin 3-4-5)           | <b>Maximum current</b>               | <ul style="list-style-type: none"> <li>▪ lout over set threshold (unit overload)</li> <li>▪ Control board wrong reading (output instrument connector not tightened)</li> </ul>                                                          | <ul style="list-style-type: none"> <li>▪ Adjust the load so that the unit is not overloaded.</li> <li>▪ Check the output instrument connections</li> </ul>                                                        |
|    | <b>Rem</b><br>(term P33 pin 6-7-8)<br><b>Min/max</b><br>(term P33 pin 3-4-5)           | <b>Input voltage signal failure</b>  | Control board issue (terminal P27) or circuit fuses (if present)                                                                                                                                                                        | Check that P27 terminal is correctly connected and that no fuse has blown. If necessary, replace the card with a spare one.                                                                                       |
|   | <b>Phase alarm</b><br>(term P33 pin 9-10-11)<br><b>Min/max</b><br>(term P33 pin 3-4-5) | <b>Phase failure</b>                 | Board signal defective (P30) or mains deficiency (in which case, the input voltage signal failure alarm switches on as well)                                                                                                            | The unit could be working correctly. Check the voltage parameters and/or measure them at the unit I/O terminals. Check that P30 terminal is correctly connected. If necessary, replace the card with a spare one. |
|  | <b>Rem</b><br>(term P33 pin 6-7-8)<br><b>Min/max</b><br>(term P33 pin 3-4-5)           | <b>Output voltage signal failure</b> | Control board issue (terminal P30) or circuit fuses (if present)                                                                                                                                                                        | Check that P30 terminal is correctly connected and that no fuse has blown. If necessary, replace the card with a spare one.                                                                                       |
|  | <b>Rem</b><br>(term P33 pin 6-7-8)                                                     | <b>Stabilisation off</b>             | Overload in the voltage regulator circuit (and likely on the whole unit) with intervention of the automatic protection<br>$V_{in} < V_{target} \Rightarrow V_{out} = V_{in};$<br>$V_{in} > V_{target} \Rightarrow V_{out} = V_{target}$ | Investigate and eliminate the overload source.                                                                                                                                                                    |

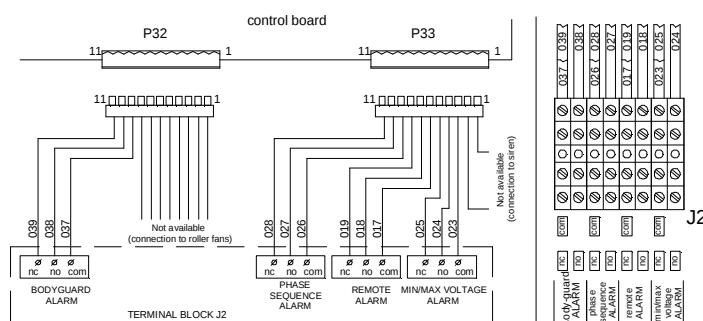
| ALARM                                                                              | ACTIVE RELAY                                                             | ISSUE                          | POSSIBLE CAUSE                                                                                                                                                                 | ACTIONS                                                                                                                                                                                                                    |
|------------------------------------------------------------------------------------|--------------------------------------------------------------------------|--------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|   | Rem<br>(term P33 pin 6-7-8)                                              | Overheating                    | Temperature measured around the board > 65°C.<br>The system operates in the same way as with the stabilisation off alarm                                                       | Check that the air circulation inside the enclosure is not hindered by obstructed air inlet or defective roof fans.<br>If necessary, replace a defective fan following the procedure explained in the maintenance chapter. |
|   | Rem<br>(term P33 pin 6-7-8)                                              | Locked gearmotor               | Damaged or faulty component.<br>For 13 mins, the system tries to restart the motor (with the LED temporarily turning green). Beyond that time, the alarm stops the regulation. | Switch the unit off and try to move manually the carriage and therefore the motor. If necessary, replace with a spare one.                                                                                                 |
|                                                                                    |                                                                          | Short-circuit on the gearmotor | Damaged or faulty component. The alarm stops the regulation without trying to restart it.                                                                                      | Replace with a spare one.                                                                                                                                                                                                  |
|  | phase alarm<br>(term P33 pin 9-10-11)<br>min/max<br>(term P33 pin 3-4-5) | phase rotation error           | Supplying system configuration<br>The system operates in the same way as with the stabilisation off alarm                                                                      | Connect the board to a PC to check the alarm and adjust the relevant parameter.                                                                                                                                            |

## 11.2 Alarms availability

The description below refers to standard units only. In case of different configuration or denomination, please take into consideration also to the specific unit schematics.

### 11.2.1 Remote alarm, phase sequence alarm and min/max voltage alarm

The alarm signal can be transferred to a remote position via the terminals included in the J2 auxiliary terminal block mounted below the electronic control card, to which is connected by means of the **P33** terminal. The output contacts are designed for 3Amps maximum current (at 230Vac 50Hz or 24Vdc). The contacts are isolated between each other.



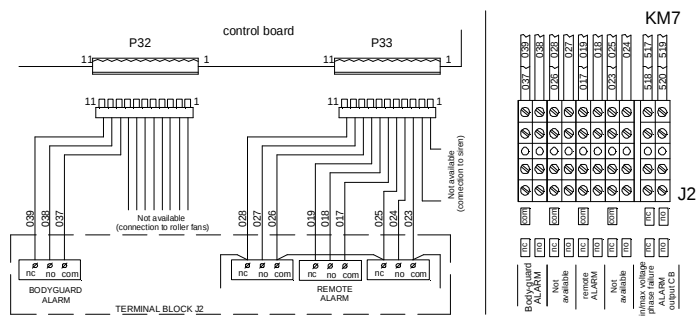
Standard unit

| REMOTE ALARM |                   |
|--------------|-------------------|
| STATUS       | DESCRIPTION       |
| 0            | regular operation |
| 1            | alarm condition   |

| MIN/MAX VOLTAGE – PHASE FAILURE ALARM |                   |
|---------------------------------------|-------------------|
| STATUS                                | DESCRIPTION       |
| 0                                     | alarm condition   |
| 1                                     | regular operation |

**Note** The Remote Alarm relay on the control card switches when at least one alarm condition occurs (for example, output voltage in any of the phases higher than the maximum value, voltage in any of the phases lower than the minimum value, maximum current alarm, etc.).

**Note** If the unit is fitted with a 3xMCCBs bypass kit, the terminals dedicated to 'Phase sequence alarm' (wires 026, 027, 028) and 'Min/max voltage alarm' (wires 023, 024, 025) are not available. However, the alarms are made available on additional terminals in the J2 auxiliary terminal block. (see picture below).



Unit with 3xMCCB bypass line

### 11.2.2 Bodyguard alarm

The alarm signalled by the bodyguard CPU can be transferred to a remote position via the terminals included in the J2 auxiliary terminal block mounted below the electronic control card, to which is connected by means of the P32 terminal. The output contacts are designed for 3Amps maximum current (at 230Vac 50Hz or 24Vdc).

| BODYGUARD ALARM |                   |
|-----------------|-------------------|
| STATUS          | DESCRIPTION       |
| 0               | alarm condition   |
| 1               | regular operation |

### 11.3 PFC section troubleshooting

| ISSUE                                                                                                 | POSSIBLE CAUSES                                                                       | REMEDIES                                                                                                               |
|-------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------|
| THE CONTROLLER FAILS TO SWITCH ON (ALL LEDS OFF)                                                      | Disconnecting switch not on.                                                          | Turn the disconnecting switch on.                                                                                      |
|                                                                                                       | Control circuit fuses blown out                                                       | Identify the cause blowing the fuses, then replace them.                                                               |
|                                                                                                       | Quick connect terminal boards located inside the unit have jumped out of their seats. | Correctly engage the quick connect terminal boards on the controller.                                                  |
|                                                                                                       | Faulty controller.                                                                    | Check the power supplies of the controller. If they are regular, replace the controller with one of the original type. |
| THE CONTROLLER FAILS TO SWITCH IN THE CAPACITOR BANKS                                                 | Current transformer incorrectly installed                                             | Check that the current transformer is connected upstream both load and power factor correction on phase L1.            |
|                                                                                                       | The controller is set to manual mode.                                                 | Switch to automatic mode of operation.                                                                                 |
| THE CONTROLLER DISPLAYS AN UNREAL POWER FACTOR                                                        | Faulty current transformer                                                            | Replace it with a suitable one.                                                                                        |
|                                                                                                       | Faulty controller.                                                                    | Replace it with one equal to the original type.                                                                        |
| THE CONTROLLER SWITCHES IN ALL THE CAPACITOR BANKS WITHOUT INCREASING THE POWER FACTOR ON THE DISPLAY | Current transformer incorrectly installed                                             | Check that the current transformer is connected upstream both load and power factor correction on phase L1.            |

### 11.4 Service

For any queries (including the request for spare parts) please contact the nearest authorised Service facility or start a service ticket as follows:

- Visit Ortea website: [www.orteanext.com](http://www.orteanext.com);
- Go to the 'Support' section, select 'Technical Support' and submit the form with the necessary information (including a detailed description of the nature of the request).

Alternatively, scan the QR code beside to access directly the claim form.

In any case, type of equipment, part number and serial number must be available.





**DANGER** Access to the internal components for installation, setting, inspection and maintenance must be granted only to qualified personnel in charge of it and informed of the relevant risks. Any intervention must be carried out in compliance with the habitual rules on personal safety and use of adequate protective tools.

For a description of the maintenance procedures and frequency, please refer to the relevant Section in the User's Manual.

In case of abnormal situations (such as polluting or aggressive environment, heavy duty cycle, etc.) the maintenance frequency ought to be increased accordingly.

| NOMINAL DATA |      |               |        |
|--------------|------|---------------|--------|
| TYPE         | CODE | SERIAL NUMBER | RATING |
|              |      |               |        |

| ORDINARY MAINTENANCE |   |                                           |
|----------------------|---|-------------------------------------------|
| CLEANLINESS          | 1 | GENERAL                                   |
|                      | 2 | VENTILATION AIR INLET                     |
| CHECK                | 3 | MECHANICAL FIXTURES                       |
|                      | 4 | ELECTRICAL CONNECTIONS                    |
|                      | 5 | FAN OPERATION                             |
|                      | 6 | VOLTAGE REGULATOR COPPER SURFACE STATUS   |
|                      | 7 | VOLTAGE REGULATOR ROLLER SURFACE STATUS   |
|                      | 8 | ROLLER SUPPORT STATUS                     |
|                      | 9 | VOLTAGE REGULATOR CHAIN & VERTICAL GUIDES |

[illegible][illegible]





**ORTEA SpA**

Via dei Chiosi, 21

20873 Cavenago Brianza – Milan – ITALY

Tel.: ++39 02 95917800

[www.orteanext.com](http://www.orteanext.com) - [ortea@ortea.com](mailto:ortea@ortea.com)

ORTEA SpA INTEGRATED MANAGING SYSTEM IS APPROVED BY LRQA ACCORDING TO

**ISO9001 ISO14001 ISO45001**